**MAYO COUNTY COUNCIL**

**IS PROJECT LEADER (GRADE VII)**

**INFORMATION BOOKLET**

**Closing Date not later than 4.00p.m on Thursday 30th May 2024**

# MAYO COUNTY COUNCIL

# THE ORGANISATION

Mayo County Council is at the heart of the local community and is the key driver of economic and social development in Mayo.

As the democratic leader of the County, we represent the people while delivering vital public services to a population of over 130,000 citizens in the areas of housing, roads transportation, planning, environment, economic and community development, tourism, libraries, fire and emergency response, parks, amenities, heritage, and the arts.

With over 1,200 employees, we offer a wide range of excellent career opportunities for candidates with an interest and passion for working in the public service, both from our headquarters in Castlebar and various district/area offices throughout the County.

**Our Mission**

To promote the well-being and quality of life of our citizens and communities in Mayo and to enhance the attractiveness of the County as a place in which to live, work, visit, invest in and enjoy.

**Our Vision**

A County that is Sustainable, Inclusive, Prosperous and Proud.

**Our Approach**

To continue to develop a team with the required culture, leadership, skills, drive and understanding to deliver key projects and programs.

* We aim to be citizen centred, reduce bureaucracy, and be responsive to competing needs.
* We build stable communities using an integrated approach to the development and implementation of Physical, Social and Economic Policies.
* Our policies are informed through meaningful engagement.

# IS PROJECT LEADER (GRADE VII)

# THE ROLE

Mayo County Council is a community-centered and people-focused local authority and is a key driver of economic and social development in Mayo. The organisation uses ICT to help deliver services and efficiencies to citizens and businesses alike and is pro-active in developing and providing on-line services for the community. Mayo County Council has embarked on a comprehensive digital transformation journey with a cloud-first strategy while still providing support for existing legacy systems for the short and medium term while positioning the council for cloud transition where possible.

The IS Department supports approximately 950 End Users at diverse locations throughout the County.

We have extended our Wide Area Network to all our offices using a combination of wireless links, fibre and DSL technologies. The expansion of the network and the importance of the service it provides to all users highlights the importance of 100% availability. Mayo County Council's IS Department, is the first Local Authority IS department to hold an ISO 27001:2013 Security Certification, an internationally recognised standard in the Management of Information.

The successful candidate will join a dynamic team in a state-of-the-art work environment where excellence in customer service is valued. In addition to knowledge sharing within the team, staff are provided with training and support to ensure continuous building of capabilities for the department.

# IS PROJECT LEADER (GRADE VII)

# QUALIFICATIONS

1. **CHARACTER:**

Candidates shall be of good character.

1. **HEALTH:**

Candidates shall be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.

1. **EDUCATION, TRAINING, EXPERIENCE, ETC:**

**Each Candidate must, on the latest date for receipt of completed application forms:**

**(i)A)** A qualification at Level 8 on the National Framework of Qualifications (NFQ) major award (i.e. honours degree), in a relevant computing discipline ***and*** at least 4 years directly relevant, recent ICT hands-on experience from your employment to date\*

**OR**

**(ii)B)** A qualification at Level 8 on the National Framework of Qualifications (NFQ) major award (i.e. honours degree), or higher, with computing taken in the final year ***and*** at least 5 years directly relevant, recent ICT hands-on experience from your employment to date\*

**OR**

**(iii)C)** A qualification at Level 7 on the National Framework of Qualifications (NFQ) major award (i.e. ordinary degree), in a relevant computing discipline ***and*** at least 5 years directly relevant recent ICT hands-on experience from your employment to date\*.

**OR**

**(iv)D)** A Level 6 NFQ major award qualification in a relevant computing discipline ***and*** at least 6 years directly relevant recent ICT hands-on experience from your employment to date.\*

**AND**

**(v)** have a satisfactory knowledge of public service organisation or the ability to acquire such knowledge.

\*Relevant ICT hands-on experience should include, but is not limited to:

areas such as managing delivery of digital solutions, enterprise architecture, software and applications development projects involving a range of technologies and platforms covering web development, data management, database administration, business analysis/discovery, business intelligence and data analytics, DevOps, enterprise architecture, technical infrastructure service design and delivery, server and client operating systems and architecture stacks, telecommunications and networking infrastructure delivery support, technical support, ICT service management, operations and server support, ICT/ cyber security, mobile device management, virtualisation delivery support, database and application support, cloud computing, etc.

**DESIRABLE**

**It is also desirable that candidates demonstrate:**

1. Project management experience in managing complex multi-disciplinary ICT projects with a large number of stakeholders and complex interdependencies.
2. Experience managing projects using recognised methodologies: development of business cases, creation of cost/benefit analysis, writing of project initiation documents and identifying project risks.
3. An understanding of the role and duties of line managers and have proven management skills in an ICT environment.
4. A proven ability to translate business requirements into technical solutions.
5. Knowledge and experience in managing procurement processes, including tendering, evaluation and contract negotiation.
6. An understanding of ICT procurement process within the context of public sector regulations.
7. Excellent organisational, communication, time management, leadership and motivational skills. Strong capabilities of building organised processes and structured formal documentation.
8. A commitment to developing staff through Performance Management, training, and on the job experience.
9. Good working Knowledge of Information Governance.
10. Knowledge and experience of ICT security and Data Protection.
11. A proven track record of initiative, and a proactive approach to the delivery of ICT solutions.
12. Practical experience of the management of change, including development of policies, procedures, and work practices, and implementation of same.
13. Being a self-starter, capable of continuous self-learning, new thinking, working to very tight deadlines and committed to achieving high quality results. Be enthusiastic about embracing new technologies.

# IS PROJECT LEADER (GRADE VII)

# PARTICULARS

1. **POSITION:**

A panel will be formed from qualified candidates from which permanent and temporary appointments may be made. This is a pensionable whole-time position on the basis of a 35-hour 5-day week.

**2.** **SALARY:**

The salary shall be fully inclusive and shall be as determined from time to time. The holder of the position shall pay to the Local Authority any fees or other monies (other than inclusive salary) payable to or received by such holder by virtue of the position or in respect of services, which are required by or under any enactment to perform.

**SALARY SCALE:**

€57,104, €58,501, €60,133, €61,769, €63,406, €64,868, €66,366, €67,816, €69,263, €71,743 LSI I (after 3 years satisfactory service at maximum) €74,236 LSI II (after 6 years satisfactory service at maximum). The starting pay for new entrants will be at the minimum of the scale and the rate of remuneration may be adjusted from time to time in line with Government pay policy.

**3. DUTIES:**

The duties of the employment are to give to:

Mayo County Council under the control of the Chief Executive or his nominee and to any other local authority or body with which an agreement has been made by the local authority, under the general direction and control of the  Chief Executive or of such other employee as the Chief Executive may from time to time determine, such appropriate  services of an administrative, technical, supervisory or management nature as may be required by any local authority or body hereinbefore mentioned in the exercise and performance of any of its powers, functions and duties, and to exercise such powers, functions and duties as may be delegated to him or her by the Chief Executive from time to time including the duty of servicing all committees that may be established by any such local authority or body.  The holder of the employment will, if required, act for an employee of a higher level, if qualified to do so.

**The principal duties and responsibilities may include but are not limited to the following:**

1. To provide the secure, sustainable, reliable, and efficient service delivery of key corporate ICT infrastructure.
2. Assisting the Head of Information Systems in developing long-term, strategic plans for the development of ICT capabilities within the council.
3. Development and review of ICT policies.
4. Project managing complex multidisciplinary ICT projects and providing leadership and the delivery of ICT services throughout the Council.
5. Driving continuous improvement of the IT function within the Council through the use of Project Management standards.
6. Proactively investigating and implementing new technologies that would contribute to the improvement, efficiency and security of existing IT infrastructure and services
7. Ensuring business continuity and disaster recovery technologies and processes are appropriate to the organisation’s needs and risk management policies.
8. Acting as team leader in a variety of possible roles, including service delivery, program and project management and business relationship management
9. Managing the analysis, specification and deployment of corporate applications and upgrades to an agreed methodology to achieve successful outcomes.
10. Ensuring the council maintains licence compliance and makes most costs effective use of ICT licences.
11. Ensuring changes affecting the ICT infrastructure and applications take place in a controlled an auditable manner.
12. Managing and supervising of staff, building an effective team, developing staff in areas of knowledge, motivation, initiative, and commitment, and managing performance using the Performance management Development System (PMDS) process
13. Managing and maintaining the Council’s hybrid could infrastructure.
14. Promoting the secure by design ethos in place in the organisation
15. Managing Cloud Platforms – specifically the implementation, configuration, and support of Microsoft Azure, O365, Power Automation Platform, Exchange Online, Azure Active Directory, SharePoint, and MS Teams
16. Managing the Council’s network security infrastructure, including maintenance and development of firewalls, antivirus, disaster recovery systems and business continuity
17. Use of business process improvement methodologies to identify process efficiencies.
18. Management of service level agreements for contracted services and suppliers
19. Development and review of digital resources such as content management systems, electronic document and record management systems
20. Representing the council on national groups and in joint initiatives with other bodies
21. Representing the ICT function on internal council groups and initiatives and fostering relationships with other council departments
22. Creating, maintaining and developing appropriate records, reports and documentation as required
23. Performing such other duties and responsibilities as may be assigned from time to time.

The above specification is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to him/her from time to time and to contribute to the development of the post while in office.

1. **COMPETENCIES:**

Candidates for the post must demonstrate that they have competency and skills in the following areas. Application forms should include two practical examples which demonstrates these competencies. Interviews will be competency based and marks will be awarded under these skills sets.

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| **Management &**  **Change** | * Ability to think and act strategically to ensure functional responsibility is properly aligned with corporate policies and strategies. * Clear understanding of political reality and context of the local authority. * Embeds good governance practices into day-to-day activities, practices and processes. * Develops and maintains positive and productive professional relationships both internally and externally to the local authority. * Effectively manages change, foster a culture of creativity in employees and overcomes resistance to change. |
| **Delivering Results** | * Acts decisively and makes timely, informed and effective decisions. * Pinpoints critical information and address issues logically. * Develops operational and team plans having regard to corporate priorities, operational objectives and available resources. * Establishes high quality service and customer care standards. * Allocates resources effectively to deliver on operational plans. * Identifies and achieves efficiencies. * Ensures compliance with legislation, regulation and procedures. * Shows initiative and creativity. |
| **Performance through People:** | * Effectively manages performance of individuals and teams to achieve operational plan targets and objectives. * Leads by example to motivate staff in the delivery of high-quality outcomes and customer service. * Develops staff potential. * Manages underperformance or conflict. * Understands effective communications at all levels within the organisation. * Actively listen to others. * Demonstrates high level of verbal and written communication skills. * Ability to foster and maintain productive working relationships within the organisation and with relevant stakeholders externally. |

**Candidates will also be assessed at interview on the basis of how they demonstrate their Specialist Knowledge, Expertise and Self Development.**

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| **Specialist Knowledge,**  **Expertise and Self Development** | * Knowledge and understanding of the role of IS Project Leader. * Range & depth of experience relevant to post. * Specialist Knowledge, expertise in previous & current working environment. * Understanding of local government legislation, local government policy. * A clear understanding of Health and Safety Policy and Procedures. |

**5. RESIDENCE:**

Holders of the position shall reside in the district in which his/her duties are to be performed or within a reasonable distance thereof.

**6. ANNUAL LEAVE:**

Annual leave entitlement is **30** days per year.

**7. TRAVEL:**

Mayo County Council reserves the right to provide a vehicle to enable you to carry out your duties. The provision of a vehicle will be at the discretion of the Chief Executive.

**8.** **SHORTLISTING**:

Normally the number of applications received for a position exceeds that required to fill existing and future vacancies to the position. While candidates may meet the eligibility requirements of the competition, if the numbers applying for the position are such that it would not be practical to interview everyone, Mayo County Council may decide that a number only will be called to interview. A shortlisting process will apply whereby a group of applicants will be selected for interview who, based on an examination of the documents provided by each applicant, appear to be the most suitable for the position.

This is not to suggest that other candidates are necessarily unsuitable or incapable of undertaking the job, rather that there are some candidates who are, prima facie, better qualified and/or have more relevant experience.

In the event of a shortlisting exercise being employed, The shortlisting process can take the form of:-

* Shortlisting of candidates on the basis of information contained in their application form. (It is therefore in the interests of each candidate to provide a detailed and accurate account of his/her qualifications/ experience on the application form).
* Other written, oral or practical tests appropriate to the position.
* Preliminary interviews to reduce the number of candidates to a more manageable number for the final Interview Board ***or***
* Preliminary interviews to determine qualified candidates, after which a selected number of the qualified candidates are called back for final interview.

9. APPOINTMENT:

Candidates whose names are on a panel and who satisfy the Local Authority that they possess the qualifications declared for the position and that they are otherwise suitable for employment may within the life of the panel be employed as relevant vacancies arise. The life of the panel will be one year from the date of its establishment.

The local authority shall require a person to whom an appointment is offered to take up such appointment within a period of not more than one month and if he/she fails to take up the appointment within such period or such longer period as the local authority in its absolute discretion may determine, the local authority shall not appoint him/her.

**10.** **REFERENCES/DOCUMENTARY EVIDENCE:**

Each candidate will be required to submit as references the names and addresses of two responsible persons to whom they are well known but not related. Candidates will be required to submit documentary evidence to the Local Authority in support of their application.

**11.** **SUPERANNUATION:**

As an employee of Mayo County Council, you will be assessed in terms of which Pension Scheme is applicable to you. You will become a member and contribute to the relevant scheme as outlined below:

1. Persons who become pensionable employees of a local authority under the Single Public Service Pension Scheme will be required in respect of their superannuation to contribute 3.5% of net pensionable remuneration and 3% of pensionable remuneration.
2. Persons who become pensionable employees of a local authority under the Local Government (superannuation) (consolidation) scheme, 1998 and who are liable to pay class A rate of PRSI contribution will be required in respect of their superannuation to contribute to the local authority at the rate of 1.5% of their pensionable remuneration plus 3.5% of net pensionable remuneration (i.e. pensionable remuneration less twice the annual rate of State Pension Contributory payable at the maximum rate to a person with no adult dependant or qualified children).
3. Persons who become pensionable employees of a local authority under the Local Government (superannuation) (consolidation) scheme, 1998 and who are liable to pay class D rate of PRSI contribution will be required in respect of their superannuation to contribute to the local authority at the rate of 5% of their pensionable remuneration.

Persons who become pensionable employees of a local authority under the Local Government (superannuation) (consolidation) scheme, 1998 may be required to contribute to the Dependants Pension Scheme.

In order, to qualify for a pension, they must have served a minimum of two years (24 months) employment in an approved public body.

**12.**  **RETIREMENT AGE:**

**CLASS A PRSI**

Public Service Pensions (Single Scheme and Other Provisions) Act 2012:

The compulsory retirement age for new entrants as defined by the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 is 70 years. Minimum pension age of 66 years, in line with State Pension age.

Public Service Superannuation (Miscellaneous Provisions) Act, 2004:

There is no mandatory retirement age for ‘New Entrants’ (from 1st April, 2004 and before January 2013) to the Public service as defined in the Public Service Superannuation (Miscellaneous Provisions) Act, 2004. The minimum age at which a person may retire is 65. As a ‘New Entrant’ to the public service, under the terms of this legislation, new entrants will not be required to retire on grounds of age.

Anyone who is not a New Entrant to the public service, as defined in the Public Service Superannuation (miscellaneous provisions) Act 2004, who has joined before 1st April 2004, is subject to a compulsory retirement age of 70 as per CLS2/2019 but can retire from 60 years of age.

**CLASS D PRSI**

Minimum retirement age will be 60 years with compulsory retirement age of 70 years.

**13.** **BASE:**

Assignment of base shall be at the absolute discretion of Mayo County Council.

**14. REQUIREMENT TO DRIVE**

Candidates shall be required to possess a full current category B Driving Licence without any endorsements.

**15. PROBATION:**

Where a person who is not already a permanent employee of a Local Authority is employed, the following provisions shall apply:

1. There shall be a period after such employment takes effect during which such person shall hold such position on probation.
2. Such period shall be for six months, but the Chief Executive may at his or her discretion extend such period.
3. Such person will cease to hold such position at the end of the period of probation unless during such period the Chief Executive has certified that the service of such person is satisfactory.
4. The period at (a) above may be terminated on giving one weeks’ notice as per the Minimum Notice and Terms of Employment Acts.
5. There may be assessment(s) during the probationary period.

**16. MEDICALS:**

For the purpose, of satisfying the requirements as to health it will be necessary for successful candidates, before they are appointed, to undergo at their expense a medical examination by a qualified medical practitioner to be nominated by the Local Authority. On taking up appointment the expense of the medical examination will be refunded to candidates.

**17.** **GARDA VETTING:**

Offer of employment may be subject to a Garda vetting process. Failure to pass Garda vetting will result in employment being terminated with immediate effect.

**18. CANVASSING WILL DISQUALIFY:**

Any attempt by a candidate (or by any persons acting on their behalf) to canvass or other otherwise influence any officer of the Council (or persons nominated by it to interview or examine applicants) in the candidates’ favour either directly or indirectly, by means of written communication or otherwise, will automatically disqualify the applicant for consideration for the position.

**19. GENERAL DATA PROTECTION REGULATION:**

Mayo County Council is committed to protecting your personal data and we comply with our obligations under the Data Protection Acts, 1988 – 2018, and the General Data Protection Regulation.

**Basis for Processing your Personal Information**

The basis for processing your personal data is to process your application for the position you have applied for with Mayo County Council under the Terms of the Employment (Information) Act 1994 and Human Resources Department policies and procedures.

When your application form is received, we create a computer record in your name, which contains much of the personal information you have supplied on our application form. This personal record is used solely in processing your candidature. You are entitled to obtain at any time, a copy of information about you, which is kept on record.

**Sharing of Information**

Outside of the HR recruitment team, the information provided in your application form will only be shared for progressing the competition for which you have applied for, with a designated shortlisting and/or interview board.

If, following the competition, you are deemed a qualified candidate and offered a position, the information provided in your application form will form part of your Personnel File.

Furthermore, should you be offered a position and subsequently confirm your interest in the position, the information provided on your application form will be used to request service record and employment references.

**Storage Period**

Your application will be retained for two years from the date of the competition. Applications that are not progressed to interview stage will be destroyed.

**NOTES:**

Applicants are reminded that any attempt by themselves or by any persons acting on their behalf directly or indirectly by means of written communication or otherwise to canvass or otherwise influence in the applicants favour any employee of the County Council or persons nominated by the Chief Executive to interview or examine applicants, will automatically disqualify the applicant for the position they are seeking.