



Comhairle Contae Mhaigh Eo  
Mayo County Council



**APPENDICES**  
**Corporate**  
**PLAN**  
**2024-2029**



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# Mayo County Council DELIVERING FOR YOU 2019-2024

€2.03 BILLION revenue and capital spend in Mayo over the lifetime of this council.

**AGRICULTURE, EDUCATION, HEALTH AND WELFARE**

Revenue: €13,870,399  
Capital: €12,805,752  
**€26,676,151**

**MISCELLANEOUS SERVICES**

Revenue: €90,496,419  
Capital: €10,926,415  
**€101,422,834**

**RECREATION AND AMENITY**

Revenue: €81,524,254  
Capital: €67,794,525  
**€149,318,779**

**ENVIRONMENTAL SERVICES**

Revenue: €120,392,345  
Capital: €17,418,337  
**€137,810,682**

**DEVELOPMENT MANAGEMENT**

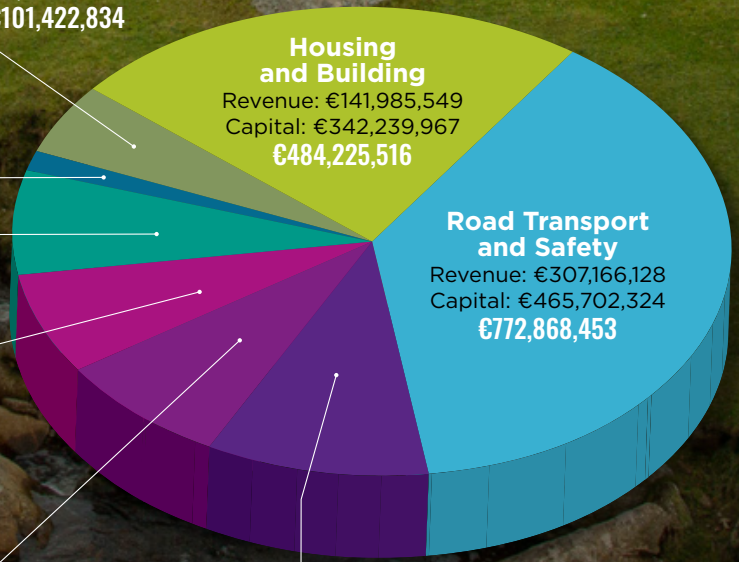
Revenue: €100,968,006  
Capital: €59,325,479  
**€160,293,485**

**WATER SERVICES**

Revenue: €130,958,083  
Capital: €70,420,197  
**€201,378,280**

**Housing and Building**  
Revenue: €141,985,549  
Capital: €342,239,967  
**€484,225,516**

**Road Transport and Safety**  
Revenue: €307,166,128  
Capital: €465,702,324  
**€772,868,453**



# ROADS & INFRASTRUCTURE

## ROADS: MAJOR PROJECTS DELIVERED

N5 Westport to  
Turlough Scheme

**€250  
MILLION**

N26 Cloongullane  
Scheme

**€11.3  
MILLION**

N17/R320 Lisduff  
Junction Upgrade

**€5.8  
MILLION**

N60  
Lagnamuck

**€3.4  
MILLION**

N59 Kilmeena  
Scheme

**€6.4  
MILLION**

R312 Realignment  
at Glenisland

**€2.3  
MILLION**

## ROAD MAINTENANCE 2019-2024

**6,716kms** of roads maintained by Mayo County Council costing **€46,091,926**

## HEDGE CUTTING

**€1.8 MILLION** spent on hedge cutting on Mayo roads from 2019 to 2024.

## WINTER GRITTING

**€5,525,818** spent on gritting **1,350kms** of Mayo Roads 2019-2024.

## WATER SERVICES

**€3.4 MILLION**

spent on  
Rural water Capital programme

**58 CAPITAL PROJECTS  
DELIVERED**

Subsidy towards Group Water  
Scheme operations for 100 schemes  
at a value of

**€30 MILLION**

Monitoring and Sampling programme  
annually for

**116 GROUP WATER SCHEMES &  
31 SMALL PRIVATE SUPPLIES**

# HOUSING & PLANNING

## MAYO COUNTY COUNCIL NEW HOME BUILDS

### DELIVERED


**311**  
NEW BUILD HOMES across  
**23**  
SEPARATE SITES  
**€78,116,047**  
SPENT ON  
NEW HOME CONSTRUCTION

### ON SITE

**129**  
NEW BUILD HOMES across  
**9**  
SEPARATE SITES  
**€41,171,584**  
TO BE SPENT ON  
NEW HOME CONSTRUCTION

### IN DESIGN

**308**  
NEW BUILD HOMES across  
**13**  
SEPARATE SITES  
**€87,605,891**  
BUDGET FOR  
CONSTRUCTION



- 99** acquisitions by Mayo County Council
- 365** properties leased by Mayo County Council
- 218** RAS homes supported by Mayo County Council
- 1,103** HAP homes supported by Mayo County Council

- > **€15,343,943** in Housing Adaption Grant for Older People and People with a Disability Scheme in Mayo.
- > **439** Vacant Property Refurbishment Grants received since July 2022 with 254 approved.
- > **134** families have benefited from social housing support during the lifetime of the current **Traveller Accommodation Programme** which commenced on July 1 2019.

## PLANNING

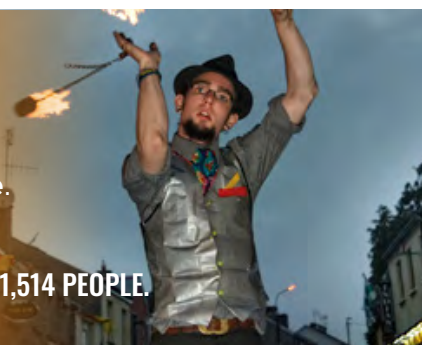
- > **4,820 PLANNING APPLICATIONS GRANTED**
- > **LAUNCH OF THE EPLANNING SYSTEM IN 2023**  
(over 70% of all applications received are now received electronically).
- > **LAUNCH OF THE LOCAL GOVERNMENT PLANNING PORTAL**  
to facilitate the display of Part 8 Developments for public consultation.
- > **ADOPTION OF THE MAYO COUNTY DEVELOPMENT PLAN, 2022- 2028**

# ENHANCING COMMUNITY LIFE

## ARTS OFFICE

The Mayo County Council Arts Service works annually with **200 COMMUNITY GROUPS** and impacts the lives of over **200,000 PEOPLE** who attend events organised or funded through the **Arts Service**.

The **LOCAL LIVE PERFORMANCE SCHEME (LLPS)** Phases 1-4 saw **€542,000** invested and supported **90 EVENTS, 1,094 ARTISTS** to an audience of **51,514 PEOPLE**.



## LEADER PROGRAMME

The LCDC (Local Community Development Committee) approved **€9,2914,221** in funding for 155 projects across Economic Development, Enterprise Development and Job Creation, Social Inclusion and Rural Environment.



## COMMUNITY

Mayo County Council is the only Local Authority to run the **COMMUNITY FUTURES** programme and five-year plans have been developed for Ballyheane, Ballintubber, Clare Island, Tourmakeady and Aghagower during the lifetime of the council.



**1,171  
COMMUNITY  
GROUPS**

registered with  
**Public Participation  
Network Mayo.**

## RECREATIONAL FACILITIES

- **11 NEW PLAYGROUNDS**
- **4 NEW MUGA PARKS**
- **3 OUTDOOR EXERCISE** equipment facilities
- **€1,731,055.00** Construction Spend



## LIBRARY SERVICE

- **TWO MILLION ITEMS** loaned out to members
- **FOUR LIBRARIES** with dedicated sensory rooms or hubs
- **3,000 LITTLE LIBRARY BAGS** distributed
- **40,000 BOOKS** read by children in **Summer Stars** reading programme
- **3,000 MUSICAL INSTRUMENTS** loaned
- **ACCESS TO 7,000** eNewspapers and eMagazines
- **110 LANGUAGE COURSES** held for speakers of **30 languages**

## CLÁR

**53** projects awarded  
**€2,168,587** in CLÁR funding  
between 2019-2023.



## GMA (GENERAL MUNICIPAL ALLOCATION)

Elected Members of Mayo allocated a total of **€10.5 MILLION** to various organisations and projects including Community Groups, Sports Clubs, Burial grounds, Festivals, Business Representative Groups, Village Enhancement Schemes, Cultural Centres, Christmas Lights, Roads & Footpaths and Tidy Towns.



## TOWN AND VILLAGE RENEWAL SCHEME (TVRS)

**37 TVRS PROJECTS** awarded **€3,131,795** and **55 STREET ENHANCEMENT MEASURE PROJECTS** allocated funding of **€138,000**.

## COMMUNITY RECOGNITION FUND

**48** Community Recognition Fund projects allocated funding of **€2,254,126**.



## CREATIVE IRELAND PROJECTS

**€779,520** distributed in 131 grants under the **Creative Communities** project to over **40** locations across the county.



## SOCIAL INCLUSION COMMUNITY

### ACTIVATION PROGRAMME

**€8,714,449** invested in programme delivery from 2019 to 2023.

## COMMUNITY RESPONSE

A Community Response Forum was established in Mayo during the Covid Pandemic to enable various organisations and agencies at local level, to work together effectively in the delivery of necessary services and supports.

This Forum remained in place to coordinate the Mayo response to the Ukrainian crisis, in the provision of local supports required by refugees, including liaising with local service providers, identifying service gaps and solutions and encouraging collaboration among service providers, in Mayo.



## MAYO SPORTS PARTNERSHIP



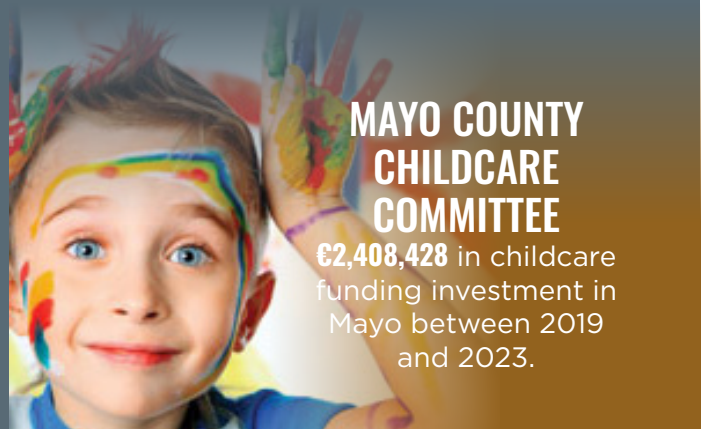
**€4,038,327** invested between 2019 to 2024. **60,284** participants in **505** locally delivered programmes.

Operation and support of **4 LEISURE CENTRES** in Mayo



## MAYO COUNTY CHILDCARE COMMITTEE

**€2,408,428** in childcare funding investment in Mayo between 2019 and 2023.





# ECONOMIC DEVELOPMENT & TOURISM

## LEO MAYO DELIVERY



205

**NEW JOBS**

created by LEO Mayo Clients



€2,521,014

provided in direct financial support to LEO Mayo Clients to support capital expenditure, innovation or employment creation.



5,609

participants on LEO training and development courses

## TOURISM

€10,045,971  
SPENT ON

44 PROJECTS  
ACROSS MAYO

### TOURISM PROJECT HIGHLIGHTS

Development of the  
**€4.2 MILLION ACHILL  
SOUND/CASHEL GREENWAY**

including 400m of boardwalk that traverses a portion of blanket bog, built using sustainable and environmentally friendly products. **Street furniture** on the greenway was constructed from end-of-life wind turbines.



€286,723  
**IMPROVEMENT WORKS**  
on the iconic **Bangor Trail**.



€287,178  
to develop a new  
**1.4km Monasteries Trail**  
near **Belleek** in Ballina.



€427,807  
for **phase two of  
The Bowers Way**, a  
combined off road and  
on road walking trail  
from Ballinrobe towards  
Lough Mask.



€499,000  
**IMPROVEMENT  
WORKS** in **Moorehall**.

**€2.2 MILLION ON GREENWAY  
RENEWAL WORKS**  
to maintain and renew the existing  
Greenway network in the county.

## MARINE

County Mayo boasts a long coastline with numerous maritime assets, including piers, slipways, cranes, and navigational aids. Maintaining this infrastructure requires significant funding.

Over the current council's term, **€1.7 MILLION** has been spent on maintenance from the council's own resources.

**OVER €4 MILLION** has been invested in marine capital projects.

### Projects Undertaken

These funds have been used for substantial projects at various locations across Mayo, including **Westport Quay, Ballina Quay, Ballyglass, Blacksod, Roonagh, Killala, Kilcumman, Porturlin, Lacken, Porteen, Rosmoney, InishTurk, Doogort and Raigh.**



## LEISURE COMPLEX AT LOUGH LANNAGH

### TOTAL INVESTMENT €11 MILLION

The facility comprises of a 25m eight-lane competitive pool, a learner pool, a Health Spa which includes Sauna and Steam room, two Yoga Suites and Gym.

- **OVER 2000 MEMBERS**
- **1,100 CHILDREN** in the 'Learn to Swim' programme.
- There are **13,000 UNIQUE USERS** of the facility.
- **100k** recorded visitation per annum.

## IRELAND WEST AIRPORT STRATEGIC DEVELOPMENT ZONE (SDZ)

- Ireland West Airport Strategic Development Zone (SDZ) approved in September 2019 after designation.
- **One** of ten SDZ's in the country; most are in the Dublin Metropolitan Region.
- Potential to create up to **6,000 jobs**.
- **€400,000** allocated in 2023 to put in place dedicated project management and subsequent engagement of external expertise.



## €8.9 MILLION

### BALLINA INNOVATION QUARTER PROJECT

delivered and open for business in 2024



# GREENING MAYO

**12 BLUE FLAG BEACHES & 7 GREEN COAST BEACH AWARDS IN 2023**



**4**

**National Air Monitoring Programme** sites as part of AAMP.

**€1.4 MILLION**

invested in the completion of the Cois Abhainn and Ashwood Flood Protection Scheme in Westport.

Lough Carra LIFE Project, which will run over five years, established in 2022 with a budget of

**€5 MILLION**

**OVER 5,000**

complaints and investigations carried out by waste enforcement team.

**39**

clean ups of historical dump sites.

**€613,335**

provided by DCCAE for **anti-dumping initiative projects**.

**52**

**Waste Facility Permits and Certificates of Registration** issued.

## CLIMATE ACTION



**MAYO COUNTY COUNCIL CLIMATE ACTION PLAN**

**ADOPTION OF MAYO'S FIRST CLIMATE ACTION PLAN IN FEBRUARY 2024**

**INSTALLATION OF OVER 100KW OF SOLAR PV**

across five Mayo County Council buildings which produces 109MWh each year - the equivalent of the electricity used in 25 homes.



**€609,000 FUNDING** to

Mayo Co. Co. through the **Community Climate Action Fund**.

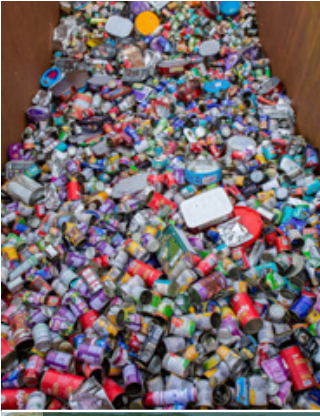
Establishment of the

**DECARBONISING COMMUNITIES NETWORK**

which was won an Excellence in Local Government Award.

**ESTABLISHMENT OF GREEN CLUBS**

in 2022 to work with GAA Clubs to take simple and effective sustainability actions in their grounds and activities.



### CIVIC AMENITY SITES

Mayo County Council has two civic amenity sites in Derrinumera and Rathroeen.

- **310,109** total users of the Derrinumera and Rathroeen Civic Amenity sites between 2019 to 2023.
- **11,051 TONNES** of recycling received in both Derrinumera and Rathroeen Civic Amenity sites between 2019 to 2023.



### ELECTRIC VEHICLE CHARGING

Mayo County Council supported **€1 MILLION** investment by Easy Go to provide 21 EV charging points across the county.



### ACTIVE TRAVEL

**€12,776,624** in Active Travel funding allocated to Mayo County Council.



### SUSTAINABLE ENERGY COMMUNITIES

Mayo County Council was the first Local Authority to provide bridging finance for Sustainable Energy Communities to complete Energy MasterPlans. To date **6 COMMUNITY ENERGY MASTER PLANS** have been completed and 4 are ongoing.

### SUSTAINABLE ACCESS AND HABITAT RESTORATION ON CROAGH PATRICK

From 2021 to present, Mayo County Council have provided ongoing funding to the Stakeholders group to carry out Sustainable Access and Habitat Restoration works to address the erosion on Croagh Patrick. This is done through specialised path repair, development and restoration work.



### GREEN WASTE PROMOTION

To increase awareness of composting of green waste and encourage gardening and “grow-your-own” food, a campaign providing for customers of the Rathroeen Civic Amenity Site to take away two bags of compost for free was rolled out.



### CARO WIRE APP AWARD

The CARO Wire App, developed in conjunction with Mayo County Council, won the Innovation Award in Chambers Ireland Local Government Awards 2020. It was developed to assist Local Authorities capture the impacts of climate events in conjunction with a GIS map-viewer and reporting tool.

# PROTECTING LIFE



## FIRE SERVICE

**4,368**  
 mobilisations of  
 Mayo Fire Service  
 from 2019 to March  
 13th 2024

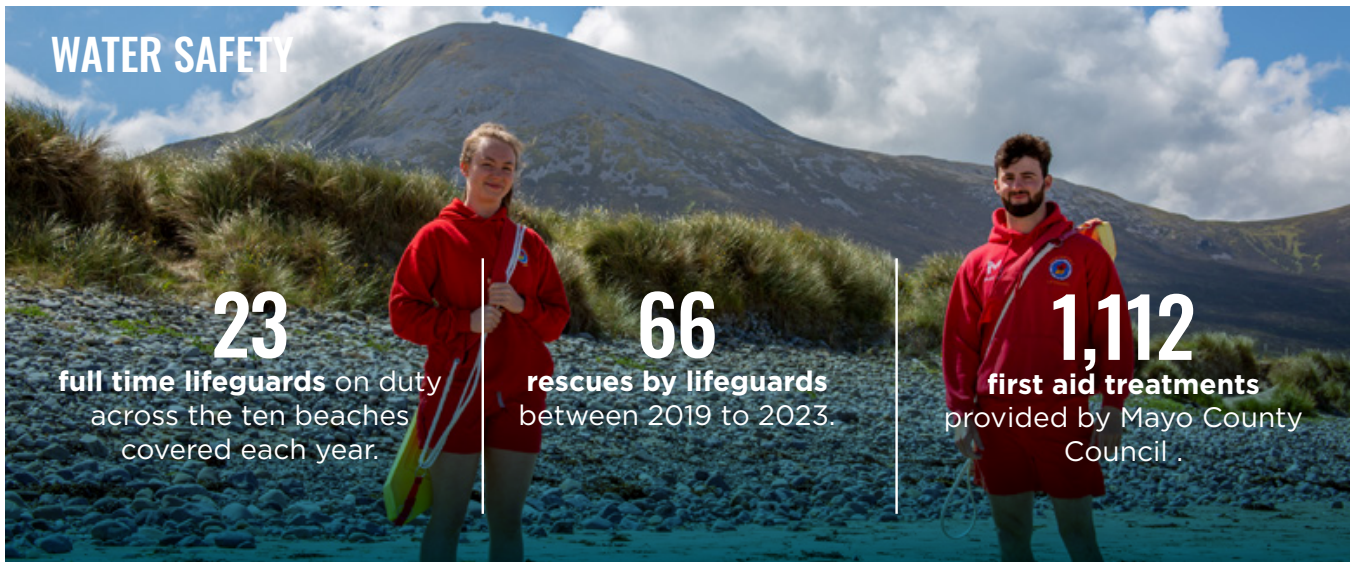
**€2 MILLION**  
 purpose-built  
 Fire Station  
 in Crossmolina

The development of a dedicated community **FIRE SAFETY TEAM** which, in addition to giving talks/advice at schools and to other vulnerable groups, have carried out more than **500 HOME FIRE SAFETY CHECKS** during which advice was given to the householder and smoke alarms installed where required.

## ROAD SAFETY

- The **AXA /MAYO ROAD SAFETY ROADSHOW** was attended by **4000 SECONDARY SCHOOL STUDENTS**, in person and virtually. The students were all young drivers who are preparing to or have just started driving. The event is a hard hitting, impactful session that creates awareness of the dangers on our roads and the need to be vigilant at all times.
- **CONTINUED PROMOTION OF ROAD SAFETY** through local and national media by Road Safety Officer
- Thought-provoking **SOCIAL MEDIA POSTS** and **DRINK DRIVING AWARENESS VIDEO** produced and published by the Road Safety Office

## WATER SAFETY



**23**  
 full time lifeguards on duty  
 across the ten beaches  
 covered each year.

**66**  
 rescues by lifeguards  
 between 2019 to 2023.

**1,112**  
 first aid treatments  
 provided by Mayo County  
 Council.

# CELEBRATING MAYO



## Appendix 2: Performance Measurement

### NOAC Service Indicator Report 2023

Topic	Indicator	Value	Comment
<b>Housing: H1, H2 &amp; H4 Approved</b>	A. Number of dwellings in the ownership of the local authority at 1/1/2023	2325	
	B. Number of dwellings added to the local authority owned stock during 2023 (whether constructed or acquired)	80	
	C. Number of local authority owned dwellings sold in 2023	13	
	D. Number of local authority owned dwellings demolished in 2023	0	
	E. Number of dwellings in the ownership of the local authority at 31/12/2023	2,392	
	F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2023	0	
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2023	2.63 %	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2023	63	
	A. Expenditure during 2023 on the maintenance of local authority housing compiled from 1 January 2023 to 31 Dec 2023, divided by the no. of dwellings in the local authority stock at 31/12/2023, i.e. the H1E less H1F indicator figure	€775.31	
	Expenditure on maintenance of local authority stock compiled from 1 January 2023 to 31 December 2023, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€1,854,530	
<b>Housing: H3 &amp; H5 Approved</b>	A. The time taken from the date of vacation of a dwelling to the date in 2023 when the dwelling is re- tenanted, averaged across all	37.57 wk	
	B. The cost expended on getting the dwellings re-tenanted in 2023, averaged across all dwellings re-let in	€11630.70	
	The number of dwellings that were re-tenanted on any date in 2023 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	67	

Topic	Indicator	Value	Comment
<b>Housing: H3 &amp; H5 Approved</b>	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	2517 wk	
	Total expenditure on works necessary to enable re-letting of the dwellings	€779,257	
	A. Total number of registered tenancies in the LA area at the end of June 2023		
	B. Number of rented dwellings inspected in 2023	181	
	C. Percentage of inspected dwellings in 2023 not compliant with the Standards Regulations	93.50 %	
	D. Number of dwellings deemed compliant in 2023 (including those originally deemed non-compliant)	91	
	E. The number of inspections (including re-inspections) undertaken by the local authority in 2023	280	
<b>Housing: H6 Approved</b>	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2023	52.22 %	
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2023 as recorded on the PASS system	90	
	The number out of those individuals who, on 31/12/2023, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	47	
<b>Housing: H7 Approved</b>	A. (1) Total number of houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	19	
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2023 and 31/12/2023 under the Social Housing	19	
	A. (3) Number of heat pumps installed in those houses between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	19	
	B. Total annual energy savings in MWh from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing	241.3 MWh	
	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing	74.9	
<b>Roads: R1 &amp; R2 Approved</b>	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2023	82.93 %	



Topic	Indicator	Value	Comment
Roads: R1 & R2 Approved	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	80.73%	
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	75.70 %	
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2023	74.84 %	
	B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	0.86 %	
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	15.59 %	
	B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	36.74 %	
	B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	29.73 %	
	B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	2.30 %	
	B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	16.15 %	
	B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	29.04 %	
	B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	33.24 %	
	B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	1.74 %	
	B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	12.42 %	
	B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	34.35 %	

Topic	Indicator	Value	Comment
<b>Roads: R1 &amp; R2 Approved</b>	B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	27.19 %	
	B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60month period prior to 31/12/2023	7.85 %	
	B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2023	13.42 %	
	B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2023	27.14 %	
	B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2023	26.42 %	
	A.1 Kilometres of regional road strengthened during 2023	19.8 km	
	A.2 The amount expended on regional roads strengthening work during 2023	€6,824,847	
	A.3 The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )	€53.74	
	B.1 Kilometres of regional road resealed during 2023	11.8 km	
	B.2 The amount expended on regional road resealing work during 2023	€410,010	
	B.3 The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )	€5.68	
	C.1 Kilometres of local road strengthened during 2023	116.1 km	
	C.2. The amount expended on local road strengthening work during 2023	€14,797,389	
	C.3 The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )	€30.12	
	D.1 Kilometres of local road resealed during 2023	227.9 km	
	D.2 The amount expended on local road resealing work during 2023	€4,815,040	
	D.3 The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )	€5.96	

Topic	Indicator	Value	Comment
<b>Motor Tax: R3 Approved</b>	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2023	80.01 %	
<b>Water: W1 &amp; W2 Approved</b>	Percentage of drinking water in private schemes in compliance with statutory requirements		
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %	
	How many local authority registered schemes were monitored in 2023	106	
	Total number of registered schemes in 2023	106	167 including exempt schemes
<b>Waste: E1 Approved</b>	A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2023	12058	
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	88.51 %	
<b>Environmental Pollution: E2 Approved</b>	A. Total number of pollution cases in respect of which a complaint was made during 2023	892	The large drop in pollution cases in 2023 is due to litter cases reported to the Municipal Districts not being recorded on the CRM system as this old CRM system has become obsolete and difficult to update and maintain. Litter cases are still received and dealt with by the MDs but not recorded on CRM. A new CRM system is being developed at present for roll out and use by Litter and MD and Environment staff to more accurately track work in this area in future years.

Topic	Indicator	Value	Comment
<b>Environmental Pollution: E2 Approved</b>	A. Number of pollution cases closed from 1/1/2023 to 31/12/2023	891	
	A. Total number of pollution cases on hands at 31/12/2023	403	
	The opening number of pollution cases carried forward from the year end 2022	402	
<b>Litter Pollution: E3 Approved</b>	A1. The percentage of the area within the local authority that when surveyed in 2023 was unpolluted or litter free		
	A2. The percentage of the area within the local authority that when surveyed in 2023 was slightly polluted		
	A3. The percentage of the area within the local authority that when surveyed in 2023 was moderately polluted		
	A4. The percentage of the area within the local authority that when surveyed in 2023 was significantly polluted		
	A5. The percentage of the area within the local authority that when surveyed in 2023 was grossly polluted		
<b>Green Flag Status: E4 Approved</b>	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2023	27.17 %	
	Schools which attained a Green Flag for the first time in 2023	0	
	Schools which renewed their Green Flag in 2023	24	
	Schools which held a Green Flag from 2022 and therefore do not require renewal until 2024	26	
<b>Energy Efficiency: E5 Approved</b>	A. The cumulative percentage of energy savings achieved by 31/12/2023 relative to baseline year		
<b>Public Lighting: E6 Approved</b>	A. Total annual consumption of the public lighting system	6295.69 MWh	
	B. Average wattage of each public light	90.33 W	
	C. Percentage of the total system that LED lights represent	42.59 %	
	Number of LED lights in the public lighting system	7549	
	Number of non-LED lights in the public lighting system	10174	
<b>Climate Change: E7 Approved</b>	1a) Does the local authority have a designated (FTE) Climate Action Coordinator?	Yes	
	1 b) Does the local authority have a designated (FTE) Climate Action Officer?	Yes	

Topic	Indicator	Value	Comment
<b>Planning: P1 Approved</b>	2. Does the local authority have a climate action team?	Yes	
	A. Buildings inspected as a percentage of new buildings notified to the local authority	29.15 %	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2023 to 31/12/2023 by a builder or developer on the local authority	597	This includes new buildings notified but which did not commence under commencement notice notified. BCMS report does not discount these when producing NOAC numbers. Therefore were aware of 16 not commenced.
	Number of new buildings notified to the local authority in 2023 that were the subject of at least one on-site inspection during 2023 undertaken by the local authority	174	
<b>Planning: P2 &amp; P3 Approved</b>	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2023	48	
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	93.75 %	
	Number of determinations confirming the local authority's decision (either with or without variation)	45	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2023 to 31/12/2023 that were investigated	121	
	B. Total number of investigated cases that were closed during 2023	81	
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	54.32 %	
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	1.23 %	
	E. Percentage of the cases at B that were closed due to enforcement proceedings	44.44 %	

Topic	Indicator	Value	Comment
<b>Planning: P2 &amp; P3 Approved</b>	F. Total number of planning cases being investigated as at 31/12/2023	1261	
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	44	
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	1	
	Number of cases at B that were closed due to enforcement proceedings	36	
<b>Planning: P4 &amp; P5 Approved</b>	A. The 2023 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2022 Census	€0.00	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2023	€36.62	D01 Forward Planning- 1,146,972 D02 Development Management 3,033,323 D03 Enforcement 872,066 Total =5,052,361 census of Mayo 2022 =137,970 Cost per captia -36.62
	A. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of their receipt	87.32 %	
	B. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an extended period agreed with the applicant	12.68 %	
	The total number of applications for fire safety certificates received in 2023 that were not withdrawn by the applicant	71	
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of the date of receipt of the application	62	
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an agreed extended time period	9	

Topic	Indicator	Value	Comment
<b>Fire Service: F1 Approved</b>	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2023 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€55.90	
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2023	€7711884	Excluding the CAMP contribution of €378,743.00
<b>Fire Service: F2 &amp; F3 Approved</b>	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		
	No full-time stations B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	5.46 min	
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non- fire) emergency incidents		No full-time stations
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	5.29 min	
	A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	28.09 %	
	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	53.18 %	
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	18.73 %	
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	38.96 %	
	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	50.13 %	
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	10.91 %	
	Total number of call-outs in respect of fires from 1/1/2023 to 31/12/2023	299	

Topic	Indicator	Value	Comment
<b>Fire Service: F2 &amp; F3 Approved</b>	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	84	
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	159	
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	56	
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2023 to 31/12/2023	385	
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	150	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	193	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	42	
<b>Library Service: L1 Approved</b>	A. Number of visits to libraries per head of population for the local authority area per the 2022 Census	2.45	
	B. Number of items issued to library borrowers in the year	394074	
	C. Library active members per head of population	0.19	
	D. Number of registered library members in the year	22304	
	Number of visits to its libraries from 1/1/2023 to 31/12/2023 per automatic counters if used	338009	
<b>Library Service: L2 Approved</b>	A. The Annual Financial Statement (AFS) Programme F data for 2023 divided by the population of the local authority area per the 2022 Census	€29.30	
	B. The annual per capita expenditure on collections over the period 1/01/2023 to 31/12/2023	€1.08	
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the €4042069 relevant proportion of the central management charge for Programme F) for 2023		



Topic	Indicator	Value	Comment
<b>Library Service: L2 Approved</b>	B. The annual expenditure on new stock acquired by the library in the year	€148915	
<b>Youth and Community: Y1 &amp; Y2 Approved</b>	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	51.85 %	
	Total number of second level schools in the local authority area at 31/12/2023	27	
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2023	14	
	A. The number of organisations included in the County Register at 31/12/2023 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	11.94	
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2023	1147	
	Total number of those organisations that registered for the first time in 2023	101	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	137	
<b>Corporate: C1, C2, C4 &amp; C5 Approved</b>	A. The wholetime equivalent staffing number as at 31 December 2023	1019.51	
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2023	5.28 %	
	B. Percentage of paid working days lost to sickness absence through self- certified leave in 2023	0.25 %	
	Total number of working days lost to sickness absence through medically certified leave in 2023	12865.73 day	
	Total number of working days lost to sickness absence through self- certified leave in 2023	591.64 day	
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2023	2 day	

Topic	Indicator	Value	Comment
<b>Corporate: C1, C2, C4 &amp; C5 Approved</b>	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2023	647.64 day	
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	108 staff	
	A. All ICT expenditure in the period from 1/1/2023 to 31/12/2023, divided by the WTE no.	€3770.92	
	Total ICT expenditure in 2023	€3,844,492	
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	2.12	
	Total Revenue expenditure from 1/1/2023 to 31/12/2023 before transfers to or from reserves	€181,029,093	
<b>Corporate: C3 Approved</b>	A. The per capita total page views of the local authority's websites in 2023	8.39	No analytics for some websites due to Google analytics issues
	B. The per capita total number of followers at end 2023 of the local authority's social media accounts (if any)	1.73	
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2023 to 31/12/2023 obtained from a page tagging on-site web analytics service or equivalent	115 700 3	
	The total number of social media users who, at 31/12/2023, were following the local authority on any social media sites	23 90 58	
	The number of social media accounts operated by the local authority	55	
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	N/A	
	<b>Finance: M1 to M4 Approved</b>	A. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€4065676
B. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS		€-3871794	

Topic	Indicator	Value	Comment
<b>Finance: M1 to M4 Approved</b>	C. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-3687441	
	D. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-3087380	
	E. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-2155373	
	F. Cumulative surplus or deficit at		
	31/12/2023 as a percentage of Total Income in 2023 from the Income and Expenditure Account Statement of the AFS	-1.10 %	
	G. Revenue expenditure per capita in 2023	€1312.09	
	H. Revenue expenditure per capita in 2023 excluding significant out of county/shared service expenditure		
	The 2023 Total Income figure from the Income and Expenditure Account Statement of the AFS	€196122971	
	The 2023 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€181029093	
	The 2023 Revenue expenditure excluding county/shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services and is only applicable to Dublin City, Laois and Limerick		
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2019	87.7 %	
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	88.0 %	
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	76.6 %	
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	82.0 %	
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	87.0 %	
	B. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	79.0 %	
	C. a) Collection level of Rates in Appendix 7 of the AFS for 2021	83.2 %	
	C. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	85.9 %	

Topic	Indicator	Value	Comment
<b>Finance: M1 to M4 Approved</b>	C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	81.4 %	
	D. (a) Collection level of Rates in Appendix 7 of the AFS for 2022	90.4 %	
	D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	87.9 %	
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	83.1 %	
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2023	92.9 %	
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023	89.6 %	
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023	83.1 %	
	E. (d) Collection level of HAP SSC for 2023		
	A. Per capita total cost of settled claims for 2023	€8.02	
	IPB Insurance: Number of notified claims for 2023	123	
	IPB Insurance: Number of settled claims for 2023	74	
	IPB Insurance: Total cost of settled claims for 2023	€669562.46	
	Total cost of claims settled under excess for 2023	€436884.14	
	Self-insured: Number of notified claims for 2023		
	Self-insured: Number of settled claims for 2023		
	Self-insured: Total cost of settled claims for 2023		
	A. Overall central management charge as a percentage of total expenditure on revenue account	12.91 %	
	B. Total payroll costs as a percentage of revenue expenditure	38.83 %	
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€23367033	
	Total payroll costs from Appendix 1 of the AFS for 2023 (including Salaries, Wages and Pensions)	€7029496 1.53	

Topic	Indicator	Value	Comment
<b>Economic Development: J1 to J5 Approved</b>	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023 per 100,000 of population	16.67	
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023	23.0	
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2023 per 100,000 of population	32.62	
	B. The number of trading online vouchers that were drawn down in 2023 per 100,000 of population	15.95	
	The number of trading online voucher applications approved by the Local Enterprise Office in 2023	45	
	The number of those trading online vouchers that were drawn down in 2023	22	
	A. The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023 per 100,000 of population	310.21	
	The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023	428	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	
	The spend on local economic development by the local authority in 2023 per head of population	€141.62	
	The spend on local economic development by the local authority in 2023	€19539166	

NOTE: E3 and E5 to be populated by external bodies



# THE PUBLIC SECTOR EQUALITY AND HUMAN RIGHTS DUTY IHREC REPORTING TEMPLATE

IHREC - Public Sector Equality and Human Rights Duty Assessment					
	Assess		Address		
Team/Division	Relevant function/purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/actions to be put in place
Corporate services	Communi- cation Information provision Communi- cation Information provision	<ul style="list-style-type: none"> <li>Do your communication practices accommodate all service users? Can people protected under the Duty easily access, understand and use the information you provide?</li> </ul> <p>Do you use language and terminology that is inclusive and respectful?</p> <p>Yes we use a variety of communication practices to engage with our service users- both digital, printed and in person. We are rolling out Accessibility improvements to our website. We are implementing the Plain English protocol in relation to major plans and policies. Compliance with Official Languages Act.</p> <p>Consideration for future actions: All plans to be presented in accessible mode. All major plans and policies to be presented in Plain English model. Irish Sign Language facilities to be made available for service users.</p>	<p>Are there existing policies, strategies in place that can address any issues identified?</p> <p>Corporate Com- munications Strategy Customer Char- ter Mayo Coun- ty Council Irish Language Scheme 2019-2022</p> <p>Every effort is made to en- sure that people protected under the duty can easily access the information we provide. This will be reviewed by the Communica- tions Team. Our commitment to accessible infor- mation is laid out in the Corporate Communications Strategy 2017 - 2020 (which is the current strategy).</p>	<p>What issues are not addressed in existing policies/ strategies?</p> <p>Irish Sign Language</p>	<p>What actions will you take to address issues not currently addressed?</p> <p>Commitment to deliver Irish Sign Language services during lifetime of new Corporate Plan</p>

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Service delivery	<ul style="list-style-type: none"> <li>• Design of services</li> <li>• Service delivery</li> <li>• Evaluation of services</li> </ul>	<ul style="list-style-type: none"> <li>• Do your service delivery practices? accommodate all service users?</li> <li>• Can people protected under the Duty easily access, understand and use the services you provide?</li> <li>• Do you consider the needs of people protected under the Duty when designing new services?</li> </ul>	Are there existing policies, strategies in place that can address any issues identified?	What issues are not addressed in existing policies/strategies?	What actions will you take to address issues not currently addressed?
			<ul style="list-style-type: none"> <li>• Customer Charter</li> <li>• Annual Service Delivery Plan</li> <li>• NOAC Service Indicators</li> <li>• Traveller Accommodation Programme</li> <li>• Mayo Migrant Integration Strategy</li> <li>• Local Economic and Community Strategy</li> <li>• Age Friendly Strategy</li> </ul>	Physical accessibility and signage issues in Council owned buildings	<p>Implement Customer Surveys to check quality of service for all users but particularly those who are protected under PSD</p> <p>We will consult with service users to gather their feedback into service delivery</p> <p>Review physical improvements to be carried out by the Property Unit and reported on via the Equality Action Team</p>

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Policy Making	<ul style="list-style-type: none"> <li>Development of new policy</li> <li>Evaluation of policy</li> <li>Research</li> </ul>	Do you consider and accommodate the needs of people protected under the# Duty when developing and adopting policies and relevant research projects?	Are there existing policies, strategies in place that can address any issues identified?	What issues are not addressed in existing policies/ strategies?	What actions will you take to address issues not currently addressed?
			-Corporate Plan - Traveller Accommodation Programme  -Mayo Migrant Integration Strategy  -Local Economic and Community Plan  -Age Friendly Strategy  -Community, Integration and Recreation SPC	An audit of our provision of services to People with disabilities and development of an action plan to address	The property unit is conducting an audit of Council buildings for accessibility.



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Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Corporate Development	Customer Service	Do you consider and accommodate the needs of people protected under the Duty when designing and implementing budgeting, procurement and funding allocation policies?	Are there existing policies, strategies in place that can address any issues identified?	What issues are not addressed in existing policies/ strategies?	What actions will you take to address issues not currently addressed?
		Yes we use a variety of communication practices to engage with our service users-both digital, printed and in person. We are rolling out Accessibility improvements to our website. We are implementing the Plain English protocol in relation to major plans and policies. Compliance with Official Languages Act.	Customer Charter Mayo County Council Irish Language Scheme 2019-2022 Every effort is being made to ensure that people protected under the duty can easily access the information we provide.  This will be reviewed by the Communications Team. Our commitment to accessible information is laid out in the Corporate Communications Strategy 2017 - 2020 (which is the current strategy).	Irish Sign Language	All plans to be presented in accessible mode.  All major plans and policies to be presented in Plain English model.  Irish Sign Language facilities to be made available for service users.

IHREC - Public Sector Equality and Human Rights Duty Assessment					
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Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Procurement	Procurement	Do you consider and accommodate the needs of people protected under the Duty when designing and implementing budgeting, procurement and funding allocation policies?	<p>Are there existing policies, strategies in place that can address any issues identified?</p> <p>Corporate Procurement Policy 2022-2024</p>	<p>What issues are not addressed in existing policies/ strategies?</p> <p>No reference in procurement policy to obligations for contractors/ 3rd party providers of services.</p>	<p>What actions will you take to address issues not currently addressed?</p> <p>Current Procurement Policy to be reviewed in 2024 with new policy developed 2025-2027 which will review the requirement for contractors to comply with PSD.</p>

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Finance	Budgeting	Do you consider and accommodate the needs of people protected under the Duty when designing and implementing budgeting, procurement and funding allocation policies?	<p>Are there existing policies, strategies in place that can address any issues identified?</p> <p>The Budget reports on expenditure and activity in the area of inclusion (particularly targeted at people covered by PSD) as well as planned expenditure within Community programmes such as</p> <ul style="list-style-type: none"> <li>-Age Friendly</li> <li>-Integration Team</li> <li>-SICAP</li> <li>-PPN</li> </ul>	<p>What issues are not addressed in existing policies/strategies?</p> <p>The presentation of the information could be more visible referencing the Public Sector duty more clearly.</p>	<p>What actions will you take to address issues not currently addressed?</p> <p>We commit to reviewing how we present information in relation to budget expenditure in the area of our Public Sector Duty.</p>

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	Assess		Address		
Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Community -Arts Funding	Grant funding	Do you consider and accommodate the needs of people protected under the Duty when designing and implementing budgeting, procurement and funding allocation policies?	Are there existing policies, strategies in place that can address any issues identified?	What issues are not addressed in existing policies/strategies?	What actions will you take to address issues not currently addressed?
			<p>MCC Strategic Arts Plan 2018-2022 (to 2024) new plan in development. The following services are available to people protected by the duty:</p> <ul style="list-style-type: none"> <li>• Grants, Bursaries &amp; Awards (subject to eligibility set by the funding department).</li> <li>• Annual Programme - opportunities for participation as artists, facilitators, participants, and audiences.</li> <li>• Information &amp; Advice Service</li> <li>• Targeted Projects and Programmes incl. Arts &amp; Disability, Older People, Youth, Cultural Diversity</li> <li>• Mayo Artsquad</li> <li>• Mayo Sports Partnership</li> </ul>	Under review-	Periodic review Building Access costs into services

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Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Housing	<ul style="list-style-type: none"> <li>• Social Housing</li> <li>• Traveller Accommodation</li> </ul>	Do you consider and accommodate the needs of people protected under the Duty when designing and implementing budgeting, procurement and funding allocation policies?	Are there existing policies, strategies in place that can address any issues identified?	What issues are not addressed in existing policies/strategies?	What actions will you take to address issues not currently addressed?
		Yes	<p>-Strategic Plan for Housing People with a Disability 2021-2025</p> <p>-Equality Review with respect of Traveller accommodation and services</p> <p>-Draft Traveller Accommodation Programme 2025-2029</p>	n/a	Periodic review

IHREC - Public Sector Equality and Human Rights Duty Assessment					
	Assess		Address		
Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Human Re-sources	<ul style="list-style-type: none"> <li>• Recruitment</li> <li>• Promotion</li> <li>• Working conditions</li> <li>• Staff training</li> <li>• Career development</li> </ul> <p><b>Recruitment and Promotion</b> Mayo County Council is an equal opportunities employer and ensure that our recruitment processes are in adherence to the Employment Equality Acts 1998 – 2011. The Council does not discriminate on the basis of gender, civil status, family status, sexual orientation, religion, age, disability, race or membership of the Traveller community. This commitment is reflected in our booklets and job specifications.</p> <p><b>Job application forms</b> provide the applicant with the opportunity to outline any special needs or requirements they may have, and how these can be best facilitated during the recruitment process.</p> <p><b>Interview Boards</b> are appraised of the Council's responsibility in relation to the Equal Status Acts and Employment Equality Acts and the requirement for interviews to be conducted compliance with same.</p>	<p>Do your human resources policies and practice accommodate the needs of groups protected, promote equality of opportunity and take steps to eliminate discrimination?</p> <p>Yes</p>	<p>Are there existing policies, strategies in place that can address any issues identified?</p> <p>Yes</p>	<p>What issues are not addressed in existing policies/ strategies?</p> <p>More targeted recruitment</p> <p>Further Staff Training</p>	<p>What actions will you take to address issues not currently addressed?</p> <p>Programme for Graduates with Disabilities Planned for 2025</p> <p>Mandatory Awareness Training planned for 2025</p>

IHREC - Public Sector Equality and Human Rights Duty Assessment					
	Assess		Address		
Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Human Re-sources <i>Continued</i>	<p><b>Working Conditions</b> Adherence to all relevant Health and safety legislation. Reasonable accommodation provided where required. We ensure the protection of all employees' rights to dignity at work through our policies and all staff have undertaken Dignity at Work Training. The Council has appointed 20 Designated Contact Persons under the Dignity at Work Policy to enable the implementation of the policy.</p> <p><b>Career Development</b> Various training opportunities provided to employees to aid in career development. One to one Mentoring available to employees with disabilities in relation to interview skills Disability Awareness training for staff.</p> <p>All staff has undertaken Dignity at work Training Staff have undertaken Training in Public Sector Duty</p>				

IHREC - Public Sector Equality and Human Rights Duty Assessment					
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Team/ Division	Relevant function/ purpose	Relevant human rights and/or equality issues to consider	Policies/actions in place	Gap Identified	Policies/plans/ actions to be put in place
Community	-Community Grant funding	Do you consider and accommodate the needs of people protected under the Duty when designing and implementing budgeting, procurement and funding allocation policies?	Are there existing policies, strategies in place that can address any issues identified?	What issues are not addressed in existing policies/ strategies?	What actions will you take to address issues not currently addressed?
			<p>The Local Economic &amp; Community Plan outlines the objectives of Mayo County Council in relation to community development and the following programmes support people protected under the Duty:</p> <ul style="list-style-type: none"> <li>-SICAP—LEADER-Public Participation Network--Age Friendly Programme-Comhairle na NÓg-</li> <li>-Mayo Sports Partnership-Grant funding criteria is determined by the funder, in most cases, the Department of Rural &amp; Community Development. DRCD PSD Policy-see footnote</li> </ul> <p>Applications are in so far as possible in simple English. Regular funding training to ensure any new disadvantaged groups are aware of the process.</p>	No issues identified, periodic review.	n/a



# STRATEGIC CONTEXT

## - SUMMARY OF POLICIES AND PLANS

Among the other existing and evolving local policies, strategies and frameworks that are also relevant to the formulation and delivery of the Corporate Plan are:

- Mayo County Development Plan 2022-2028
- Mayo 2040 Economic Development Strategy
- Local Economic and Community Plan (LECP) 2023-2029
- Mayo County Climate Action Plan 2024-2029
- Mayo Age Friendly Strategy 2022-2026
- Digital Strategy for County Mayo 2021-2024
- Mayo Heritage and Biodiversity Strategy 2024-2030
- Mayo Food and Drinks Strategy 2020-2025
- Mayo Joint Policing Committee Strategic Plan for 2022-2027
- Mayo Culture and Creativity Strategy 2023-2027
- Strategic Arts Plan for County Mayo for the period 2025-2030
- Mayo County Council Library Development Plan 2024-2028
- Mayo Local Development Strategy 2023- 2027
- Mayo Social Inclusion and Community Activation Programme Strategy 2018-2023



Comhairle Contae Mhaigh Eo  
Mayo County Council



2024

MAYO COUNTY COUNCIL  
**ANNUAL SERVICE**  
DELIVERY PLAN

## INTRODUCTION

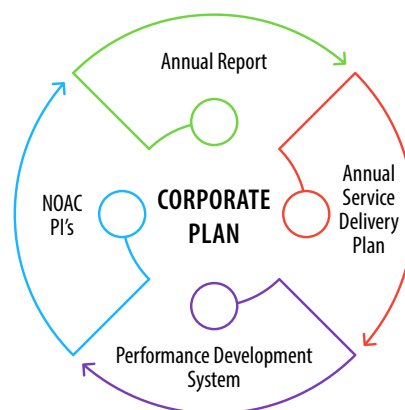
The 2014 Local Government Reform Act sets out the requirement for Local Authorities to prepare an Annual Service Delivery Plan.

The purpose of an Annual Service Delivery Plan is to identify and monitor the key services that Mayo County Council intends to deliver during the course of a given year. The Plan is founded on the key aims and objectives which are outlined in the Mayo County Council Corporate Plan. It identifies the principle services which will deliver these objectives and sets out how, through measurable targets, these services are to be delivered annually through supporting strategies and actions which link with the Operational Team Plans of each Department within Mayo County Council.

The Annual Service Delivery Plan for 2024 details the high-level strategies from the Corporate Plan 2019-2024, while also giving a high-level overview of the Council's financial position for the coming year. The activities included in the Annual Service Delivery Plan take account of the priorities agreed during the Annual Budgetary Process and will be subject to expenditure levels as set out in the Annual Budget 2024.

The Annual Service Delivery Plan is created in conjunction with the following:

- Corporate Plan 2019-2024
- County Development Plan 2022-2028
- Budget 2024
- Capital Programme – 2024 -2026
- Annual Report
- The Performance Management and Development System (PMDS)
- KPI's as developed by the National Oversight and Audit Commission (NOAC)



In essence, the Annual Service Delivery Plan sets out for the citizens of Mayo the services and performance standards that they can expect from their Council for the coming year. It identifies the services to be provided; the standards to which they are to be delivered, monitored and evaluated; it provides an oversight function for the Local Authority to measure its performance year on year; and thus it helps to ensure that the optimum delivery of services is achieved.



# **WATER SERVICES, ENVIRONMENT, CLIMATE CHANGE & EMERGENCY SERVICES**

## **IN THIS SECTION**

**Rural Water**

**Environment, Climate Change and Agriculture**

**Veterinary Department**

**Mayo County Fire Service and Building Control**

**West Region Communications Section**

**Civil Defence**

**Water Safety**

**Register of Electors**

## WATER SERVICES, ENVIRONMENT, CLIMATE CHANGE & EMERGENCY SERVICES

Mayo County Council will support Uisce Eireann in the delivery of public water services in accordance with terms of Master Cooperation Agreement 2023. As Supervisory Authority for Group Water Schemes the Council continues to administer the Rural Water Program on behalf of the Dept. of Housing, Local Government and Heritage. The Rural Water Section is committed to working with communities with the aim of group schemes being economically viable and environmentally sustainable.

The Environment, Climate Change and Agriculture Dept. is responsible for a broad range of services including blue flag beaches, burial grounds, derelict sites, flood management, environmental awareness and monitoring, Lough Carra LIFE project, Veterinary Dept., Climate Action and lead authority on the Climate Action Regional Office(CARO) and Regional Waste Management Planning Office RWMPO. Civil Defence in Mayo will continue to provide a professional voluntary based emergency service to the people of Mayo.

Civil Defence will build on our relationships with the Primary Response Agencies and ensure we have adequate facilities and equipment for our Volunteers to carry out their roles. Civil Defence will support Community and Sporting events where resources permit.

The Fire Service makes provision for the organisation of Fire Services through the provision of 12 Fire Brigade Units across the county and ensuring that public buildings are planned, designed, constructed and maintained in a safe manner. Building Control are responsible primarily for the processing of Fire Safety Certificate and Disability Access Certificate Applications. The West Regional Communications Centre (WRCC) provide a 24-hour call-taking and mobilisation service to 999/112 emergency fire service calls.

Key Performance Indicators for Directorate – Measure of Objectives below

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Encourage continued investment in Water Services Infrastructure	<ul style="list-style-type: none"> <li>• Make staff and resources available to Uisce Eireann in accordance with terms of Master Cooperation Agreement which transferred management of public water services to Uisce Eireann from 27/09/2023. – MCC will continue to be the Supervisory Body for Group Water Schemes and will administer the Rural Water Program on behalf of DHPLG.</li> <li>• Subsidy towards Operational Costs of Group Water Schemes.</li> <li>• Sampling of Group Water Schemes and Small Public Supplies under European Union (Drinking Water) Regulations, 2014.</li> </ul>
Increasing environmental awareness and promoting behavioural changes to foster that quality, enforcement and implementation of legislation, EU directives and regulations, national and regional policies.	<ul style="list-style-type: none"> <li>• A new Air Quality Monitoring Station on Achill Island, in conjunction with the EPA, is scheduled to become operational in 2024.</li> <li>• Monitoring of 49 rivers, 21 lakes and 29 bathing areas. Submission of applications for Blue Flag Beach status at Old Head, Bertra and Clare Island.</li> <li>• Leading out on Climate Action initiatives through the local Climate Action team and working towards the targets and objectives set out in the Climate Action Charter 2019 and the Climate Action Plan 2021</li> <li>• Progressing long term flooding solutions for areas at high risk of flooding, in conjunction with the OPW – Crossmolina, The Neale, Ballina and Westport Flood Relief Scheme</li> <li>• Support local clubs in initiating and implementing their waste prevention/management programmes which will feed into the wider community and members' homes in 2024 – GAA Green Clubs programme.</li> <li>• Progression of key project actions as part of the Lough Carra Project</li> <li>• Commencement of the New River Basin Plan</li> <li>• Implement the MCC Climate Action Plan</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p><i>Continued</i></p>	<ul style="list-style-type: none"> <li>• Implement the new National Waste Management Plan for a Circular Economy.</li> <li>• Promote responsible dog ownership and endeavour to implement the various dog legislation for the protection of our citizens and property within the county.</li> <li>• Enforcement of the Air Pollution Act 1987 (Solid Fuels) Regulations</li> <li>• Advance to next stage of works to Ballycroy, Murrivaugh, Kilgalligan, Bonniconlon and Claremorris under the Capital Burial Ground Capital Development Programme</li> <li>• Continue to carry out valuations and issue levy demands on Derelict sites for 2024.</li> <li>• Continue provision of Recycling Services at two Civic Amenity Sites</li> <li>• Continue to carry out Environmental Emissions inspections in line with RMCEI Plan</li> <li>• Administer Climate Action Fund</li> <li>• Progress SEAI Pathfinder projects to improve energy efficiency and reduce emissions from MCC buildings</li> </ul>
<p>Resource and support Mayo Fire Service, Civil Defence and Water Safety Service</p>	<ul style="list-style-type: none"> <li>• Implement statutory requirements of the Building Control Act– Fire Safety and Disability Access Certificate Applications, Commencement Notices, Enforcement, written advice, engagement with applicants and technical advisers.</li> <li>• The continued roll out of the Ctrí project culminating in a fully operational node of the national system.</li> <li>• The enhanced rollout of further Community Fire Safety initiatives (e.g., smoke alarm, Home Safety Checks) targeted at key groups who are identified as being particularly vulnerable.</li> <li>• Continual Improvement of our Safety Management System to obtain recertification to OHSAS 45001 in Q1 2024.</li> <li>• Monitor travel times to emergency incidents to ensure that the required target travel times is achieved on at least 85% of occasions.</li> <li>• Civil Defence in Mayo will continue to provide a professional voluntary based emergency service to the people of Mayo.</li> <li>• We will build on our relationships with the Primary Response Agencies &amp; ensure we have adequate facilities and equipment for our Volunteers to carry out their roles.</li> <li>• Mayo County Council will also mark World Drowning Prevention Day on 25th July 2024</li> <li>• We will provide a Beach Lifeguard Service for the 2024 Bathing Season at 10 locations from 1 June to mid-September, 2024.</li> <li>• All public rescue ringbuoys will be inspected and monitored at regular intervals and replaced/upgraded as required in collaboration with MD personnel.</li> </ul>
<p>Implementation of the Electoral Reform Act, 2022</p>	<ul style="list-style-type: none"> <li>• An awareness campaign to inform the public about the new online voter registration/update service - <a href="http://www.checktheregister.ie">www.checktheregister.ie</a> will continue to be rolled out in 2024 by way of flyer postdrop, advertising, visits to schools, supermarkets and sporting events.</li> <li>• The Current Register of Electors and Balancing Lists will be published for the forthcoming Local and European Elections, 2024.</li> </ul>



# **FINANCIAL MANAGEMENT, INFORMATION SYSTEMS & MOTOR TAXATION**

## **IN THIS SECTION**

**Finance**

**Motor Tax**

**Information Systems**

## FINANCE, MOTOR TAX AND INFORMATION SYSTEMS

The Financial Management, Information Systems and Motor Taxation Directorate is comprised of following areas and has responsibility as outlined below:

The **Finance Section** is responsible for the ongoing management, control and monitoring of the Council’s financial resources which support the delivery of services across all programmes in Mayo County Council.

**The Information Systems Section** provides Cloud Services, IT Operations, Software Development, Geographic Information Systems (GIS) and IT Security & Infrastructure services for the Council. “Connecting Government 2030: A Digital and ICT Strategy for Ireland’s Public Service” underpins the focus and direction for the provision of a digital platform to enhance service delivery to our staff, councillors, citizens, visitors and businesses.

**Motor Taxation** is responsible for the administration of the Vehicle Licensing Legislation in County Mayo delivering quality and timely services, providing customer focused and friendly services to its users.

Key Performance Indicators for Directorate – Measure of Objectives below

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Strategic planning and allocation of the financial resources in order to achieve corporate objectives while managing financial exposure. (Finance)	<ul style="list-style-type: none"> <li>• Development of priority plans and projects giving due consideration to the financial resources of the Council</li> <li>• Preparation of Statutory Financial Reports within Statutory deadlines</li> <li>• Annual Budget</li> <li>• 3 Year Capital Plan</li> <li>• Annual Financial Statements</li> <li>• Treasury Management - maximisation of cash resources</li> </ul>
To maintain and enhance systems to promote financial accountability and value for money for the effective use of financial resources.	<ul style="list-style-type: none"> <li>• Optimising all income sources and monitoring collection percentages.</li> <li>• Process payments in line purchase to pay principles and monitoring adherence to same</li> <li>• Maintaining payroll systems to ensure accurate and timely payment of payroll costs.</li> <li>• Maintaining regular Budget Monitoring across Revenue Services and Capital Programmes</li> <li>• Maintaining and supporting the Financial Management systems</li> <li>• Supporting the External and Internal Audits to ensure completion in a timely and efficient manner</li> </ul>
<p>Liaise with and support staff, customers, members, and other internal and external stakeholders in financial matters.</p> <p>To implement key FMS system enhancements and updates</p>	<ul style="list-style-type: none"> <li>• Ensuring adherence to currently accepted accounting standards and codes of practice</li> <li>• Providing financial training, advice, and assistance as required to support the achievement of the corporate goals and to support devolved budgeting structures.</li> <li>• Implementation of updates to systems in line with Statutory, Departmental and Sectoral requirements and guidelines as required.</li> </ul>



KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Provision of a digital platform to enhance service delivery to our staff, councillors, citizens, visitors, and businesses.	<ul style="list-style-type: none"> <li>• Increased availability and usage of online digital services, self service delivery channels and interactive services for staff and the public</li> <li>• Continuous upgrade of wireless county network</li> <li>• Participate in National projects, Mycoco.ie, National Online planning portal and others</li> </ul>
Reduce the risks of cyber-attacks and protect against unauthorised exploitation of systems, networks and technologies.	<ul style="list-style-type: none"> <li>• Continued emphasis on Cyber Security and provision of safe secure platforms.</li> <li>• Follow National Cyber Security Baseline Standard framework,</li> <li>• Implement NIST2</li> </ul>
Information Security – implement procedures and practices to protect our information	<ul style="list-style-type: none"> <li>• ISO 27001:2013 Security Certification to be maintained for the IS Department</li> </ul>
Upgrade and improve environment to minimize risks, optimise efficiency, reliability and security.	<ul style="list-style-type: none"> <li>• Continuous upgrade of environment to include infrastructure, operating systems, patch management, applications.</li> <li>• Improve and secure current cloud environment.</li> <li>• Facilitate mobile working and blended working through provision and support of mobile devices and remote working services.</li> </ul>
GIS	<ul style="list-style-type: none"> <li>• GIS strategy and best practice guidelines developed.</li> <li>• Implementation\Support of department specific GIS portals</li> <li>• Retirement of Legacy systems</li> </ul>
Applications & Development	<ul style="list-style-type: none"> <li>• Increased availability and usage of online digital services, self service delivery channels and interactive services for staff, and the public</li> </ul>
Broadband	<ul style="list-style-type: none"> <li>• Continue to support the National Broadband plan.</li> </ul>



**HOUSING, ROADS  
& SERVICE  
DEVELOPMENT**

**IN THIS SECTION**

Housing

Roads Transportation and Safety

Architects

Mayo Heritage Office

Procurement and Efficiency Review Unit

## HOUSING, ROADS & SERVICE DEVELOPMENT

The Housing, Roads & Service Development Directorate is responsible for providing homes to suitably qualified people through several avenues, including schemes for vacant homes, whilst also coordinating the Council's response to homelessness. As part of the Council's commitment to building new housing, Mayo County Council developed a Housing Delivery Action Plan 2022 to 2026, outlining annual delivery targets.

The Directorate is also responsible for the upgrading and upkeep of the County's road network, including active travel measures through the administration of significant funding streams, from TII the DoT, the NTA and its own internal resources. In addition, the Roads Department delivers an Annual Winter Service Maintenance Plan, seven days a week, throughout the relevant season.

The Architects Department provides a centralised design, procurement, project management, architectural, conservation, heritage, biodiversity and associated consultancy services to all internal departments within Mayo County Council, as well as having 'in house' Architectural services based within its four Municipal Districts.

Key Performance Indicators for Directorate – Measure of Objectives below

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Provision of Social Housing Supports including implementation of local and national policy and directives.	<ul style="list-style-type: none"> <li>• Delivery of the 2022-2026 Housing Capital programme targets set by the Department of Housing, Local Government and Heritage. (Delivery of new builds - Target for 2024 - 154 units)</li> <li>• Housing Assistance Payment (HAP), Rental Accommodation Scheme (RAS) and Social Housing Leasing Initiative (SHLI)</li> <li>• Annual Summary of Social Housing Assessment</li> <li>• Administration of Vacant Homes Scheme, Repair &amp; Leasing Scheme, Buy &amp; Renew Scheme, Croi Conaithe and Affordable Housing Scheme, Local Authority Home Loan, Defective Concrete Blocks Grant Scheme</li> <li>• Target 2024 – RLS 20 units, Croí Conaithe – 150 new applications, Buy &amp; Renew – 20 units, URDFCall 3 – 10 units.</li> <li>• Operation and overseeing of the Housing Adaptation Grants for Older People and People with a Disability</li> <li>• Preparation of the Traveller Accommodation Programme 2024 - 2029</li> <li>• Management and maintenance of social housing stock</li> <li>• Continued retrofit of our housing stock.</li> <li>• Estate Management</li> <li>• Tenant (Incremental) Purchase Scheme 2016(amended)</li> <li>• Homelessness/Tenancy Sustainment</li> <li>• Private rented inspections</li> <li>• Continued implementation of the Housing Disability Strategy</li> <li>• Review and development of Housing Policy Statements and Procedures</li> <li>• Develop Modern Methods of Construction and Affordable Housing Schemes for the County</li> <li>• Manage Budgets to ensure Value for Money</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p>Provide a centralised design, management, architectural, planning, conservation, heritage, parks and associated consultancy services to all internal departments within Mayo County Council</p>	<ul style="list-style-type: none"> <li>• Continue MCC's commitment to Housing For All</li> <li>• Progressing the design of several key projects including Castlebar Historic Core, Newport Regeneration Project</li> <li>• Mapping, tracing and treating of invasive species</li> <li>• Continuation of the Mayo Holy Wells Project and the Mayo Wetlands Project</li> <li>• Roll out of the pilot Mayo Field Names Recording Project</li> <li>• The Community Heritage Grant Scheme 2024</li> <li>• National Heritage Week 2024</li> <li>• Ongoing assistance will be provided to communities and groups to implement actions in their Local Biodiversity Plans</li> <li>• Continue to advise, support and work with communities to preserve and enhance their natural, cultural and built heritage, while promoting traditional skills and crafts.</li> </ul>
<p>Maintain and improve the extensive road network in Mayo</p>	<ul style="list-style-type: none"> <li>• Maintenance and improvement of the roads network in Mayo (pavement works, bridge rehabilitation works, regional roads projects, safety schemes)</li> <li>• Construction of key Roads projects including Ballinrobe, Foxford and Ballina Bypass Schemes, Kilmaine to Foxhall R332, N60 Heathlawn Scheme, Ballina, Castlebar, Westport Interchange Greenway, N26 Mount Falcon to Foxford, M59 Newport to Derrada, N26 Ballina Bypass Phase 1, N58 Foxford Bypass</li> <li>• In 2024 finalise the Local Transportation Plans for Castlebar, Ballina and Westport.</li> <li>• Delivery of National Road Greenway and continued rollout of Active Travel Projects.</li> <li>• Review of the Machinery Yard stores.</li> <li>• Development of Fleet Policy</li> <li>• Public lighting – maintenance of public lights, lead authority for the LA Public Lighting Energy Efficiency Project for the Northwest Region (<i>retrofitting of all lights to LED for Connacht, Donegal and Cavan</i>)</li> </ul>
<p>Active Travel / Greenway Projects</p>	<ul style="list-style-type: none"> <li>• Delivery of sustainable and active travel projects identified in the Local Area Transport Plans in conjunction with the National Transport Authority</li> <li>• Continue work on the Ballina / Castlebar / Westport Inter-Urban Greenway</li> <li>• N60 Breaffy Active Travel &amp; Safety Measures, including publication of the CPO, land acquisition and procurement of legal advisors.</li> <li>• Establishment of bus shelters for Balla, Killawalla, Straide &amp; Ballyvary.</li> <li>• N60 Heathlawn to Balla Active Travel Scheme including for 2024, the carrying out of environmental assessments, the carrying out of preliminary design and preparation of the CPO documentation.</li> <li>• Great Western Greenway - Newport Town including for 2024, the publishing of the Part 8 and CPO. Procuring consultants to carry out the detailed design and required land acquisition.</li> <li>• Clew Bay Belclare to Murrisk Greenway including carrying out environmental studies and assessment, along with consulting with various landowners and key stakeholders.</li> </ul>
<p>Winter Maintenance Service Plan</p>	<ul style="list-style-type: none"> <li>• Implement the 2023 / 2024 Winter Maintenance Service Plan.</li> <li>• Preparation of the 2024 / 2025 Winter Maintenance Service including liaising with the Roads &amp; Transportation SPC.</li> <li>• Ensuring salt barns have sufficient capacity and gritters are fully maintained and geared up.</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Place Making & Public Realm	<ul style="list-style-type: none"> <li>• Manage the 2024 Architects Work Programme to advance a comprehensive approach to placemaking in our towns and villages and in the design and delivery of a range of capital project within our 4 Municipal Districts.</li> <li>• Complete the THRIVE application for Ballina</li> <li>• Continue to rollout the European HeritACT project in Ballina with a focus on promoting cultural heritage as a driver for sustainable development and inclusion.</li> <li>• Continue to develop the Moyne Abbey facility in conjunction with Mayo County Council, the Office of Public Works and the Department of Housing, Local Government &amp; Heritage</li> </ul>
Architects	<p>Architects will continue our programme of new build social Housing, to assist in the delivery of our commitment to the National 'Housing for All' programme. Golf Course Road Westport - 50 units, Mulranny - 16 units &amp; Kiltimagh - 21 units. in addition to the progression of the design of many new housing schemes county wide and of key projects within the 4 municipal districts, including RRDF and URDF projects.</p> <p>In Conservation, the continuity of the Historic Towns Initiative, Historic Structures Fund, Built Heritage Investment Scheme, and the Ballina HeritACT project.</p> <p>In Heritage, the continuity of surveys of Mayo Heritage Assets &amp; Resources, community initiatives and heritage publications. Ongoing implementation of the County Mayo Heritage &amp; Biodiversity Strategy.</p> <p>In Turlough Park the continuity of the maintenance of Turlough House parklands in collaboration with the OPW.</p>



# **ENTERPRISE, COMMUNITY & ECONOMIC DEVELOPMENT, TOURISM**

## **IN THIS SECTION**

**Community Engagement**  
**Mayo County Childcare Committee**  
**Mayo Sports Partnership**  
**Local Enterprise Office**  
**Economic Development**  
**Tourism, Recreation & Amenity**  
**Mayo Art Service**  
**Mayo County Library**  
**Town Centre First**

## ENTERPRISE, COMMUNITY AND ECONOMIC DEVELOPMENT, TOURISM

The Directorate works actively with Enterprise Agencies, Investors, Community Organisations, Arts Venues, Sports Clubs, Childcare Providers, and key Stakeholders to encourage and enable sustainable socio-economic development and growth and to deliver thriving, vibrant, creative and resilient communities throughout County Mayo.

We recognise and value our pristine coastline and our extensive marine domain and the Directorate works to position Mayo nationally and internationally as the **Heartbeat of the Wild Atlantic Way**, a must-experience visitor destination, and a great location in which to live, work, invest, and prosper.

The Directorate drives the work of the unique Jackie Clarke Collection and our fourteen Community Libraries, which are frequently the first point of engagement for Mayo citizens with their Local Authority. We also organise and animate the work of several Council-owned enterprise hubs, including IQ Ballina and Swinford Courthouse, which complement the wide range of private and community-owned hubs throughout the County and help deliver a cohesive suite of enterprise supports which nurture and support new and emerging business in Mayo. The Directorate continuously consolidates and expands Mayo County Council's critical role at the heart of Community life throughout our County.

Key Performance Indicators for Directorate – Measure of Objectives below

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Promote the overall economic development of County Mayo and deliver innovative initiatives that strategically showcase Mayo as a destination of choice for businesses and investors.	<ul style="list-style-type: none"> <li>• Advance the potential of the IWAK SDZ project through the Steering Group put in place to oversee a roadmap for the overall area. This group involves stakeholders from relevant agencies at both regional and national levels.</li> <li>• Collaborate with other enterprise stakeholders and implement initiatives such as Local Enterprise Week, Mayo Ideas Week, and the Mayo Business Awards.</li> <li>• Ensure that the new IQ Ballina facility is fully operational and opened to suitable businesses from the region that require space to create new employment.</li> <li>• Finalise delivery of the Town &amp; Village Renewal Scheme project that promotes Mayo as a location for remote working.</li> <li>• Continue to support the Mayo Food &amp; Drink training programme and Producers Network</li> <li>• Pursue all opportunities to attract inward investment into Mayo by highlighting key enabling infrastructure (land banks, transport connectivity, digital infrastructure, talent, etc) and by having a genuinely engaging 'open door' approach to exploring opportunities. This will include working closely with IDA Ireland, Enterprise Ireland and other public &amp; private organisations to promote the county.</li> <li>• Proactive client engagement through advisory clinics, mentoring, a comprehensive training programme and by providing financial support to eligible businesses with export potential.</li> <li>• Further engage with manufacturing businesses with between 10 and 50 employees that are not yet Enterprise Ireland clients, but which have a strong export focus.</li> <li>• LEO Mayo will continue to drive the Green/Sustainability Agenda by promoting the Green for Business and Energy Efficiency Grant supports small businesses in Mayo.</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p>Local Enterprise Office Mayo will continue its 'First Stop Shop' approach to supporting those who wish to start, grow, and develop micro and small businesses. The LEO will promote awareness of available supports and work to develop an enterprise culture, thus contributing to general economic development.</p>	<ul style="list-style-type: none"> <li>• Promote competitiveness and digitalisation amongst businesses through client focused, needs based, management development programmes targeted at LEO portfolio clients to include the LEAN for Micro programme. The LEO will use the new Digital for Business initiative to work with companies to identify opportunities for digitalisation to increase efficiencies and streamline production/service processes.</li> <li>• Increase one-to-one client engagement to identify export ready clients and provide support to same on their export journey. A tailored Sales &amp; Export Development Programme will be rolled out in conjunction with the LEOs in Galway &amp; Roscommon</li> <li>• Assist businesses to increase innovation by encouraging clients to embrace an innovation agenda through the promotion of innovation programmes to LEO portfolio clients, raising awareness of government supports to support innovation, and assisting clients make applications for Innovation Vouchers, Agile funding, and RD&amp;I Grants</li> <li>• Continue to support initiatives and programmes that provide support to female entrepreneurs and to other under-represented cohorts. Key initiatives will include a regional event as part of National Women's Enterprise Day and the roll-out of the new Ireland's Best Emerging Entrepreneur competition.</li> <li>• Collaborate with the regional project consortium to roll-out the Data2Sustain initiative which helps businesses to explore how digital technologies can increase their competitiveness.</li> </ul>
<p>Advance Tourism development in County Mayo in accordance with the (a) Mayo Tourism Statement of Strategy &amp; Work Programme 2022 -2024; (b) Local Economic Community Development Plan, (c) Moorehall Masterplan (d) Clew Bay Visitor Experience Development Plan (e) North &amp; East Mayo Visitor Experience Development Plan – under development</p>	<p>(a) Commence development of 2025-2029 Statement of Strategy                  (b) Progress planning and development of a range of capital projects in accordance with relevant planning and environmental considerations in order to provide sustainable and inclusive Tourism Experiences                  (c) Delivery of agreed 2024 Programme of Works, including ongoing upgrades/repairs to damaged areas of tourism facilities including various trails, coastal walks &amp; scenic viewing areas, notably -: Achill Greenway at Achill sound and Cashes to Bunnacurry, Lost Treasures Trail (RRDF), ClewBay Greenway (RRDF)</p> <ul style="list-style-type: none"> <li>• Implementation of recommendations in respect of Keem Bay for Summer season 2024.</li> <li>• Continue to collaborate with the National Parks &amp; Wildlife Service on a range of projects including Moorehall, Wild Nephin Park and designated areas.</li> <li>• Continue collaboration with Coillte in relation to development and enhancement of trails.</li> <li>• Maintain and Expand services at the Lough Lannagh Complex including maintenance of the Industry National Quality Standard.</li> <li>• Commence construction of the Carrowmore and Keel Watersports Activity Centres.</li> <li>• Progress all of the ORIS funded projects to include:                         <ul style="list-style-type: none"> <li>• <i>Measure 2 Projects - Trailhead Facilities at Downpatrick Head and Old Head Beach</i></li> <li>• <i>Measure 1 Projects – Seven in total for the ongoing management and maintenance of trails.</i></li> <li>• <i>Advance two Design Grants under ORIS for 1) Louisburgh – Carrowmore Trail and 2) the Killala Ship to Reefs project</i></li> </ul> </li> <li>• Ongoing development and extension to the Great Western Greenway</li> <li>• Co-ordination of the Failte Ireland Regional Festivals and Participative Events Programme 2024</li> </ul>



KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
Delivery and implementation of policies and programmes associated with the LCDC	<ul style="list-style-type: none"> <li>• Delivery of the Local Economic &amp; Community Plan (LECP) for 2022 +. By Quarter 2 2024</li> <li>• Implement social inclusion and community development initiatives on behalf of the LCDC.</li> <li>• Implement the SICAP 2024+ programme of activities through contracted delivery partners.</li> <li>• Ongoing implementation of the Healthy Ireland Round 4 and Slaintecare Healthy Communities, Pride of Place, Community Futures</li> <li>• Implement programme of supports for PPN members through training and information sessions. Provide ongoing supports to enhance PPN representation at SPC, JPC and LCDC levels.</li> <li>• Close out the LEADER 2014 + programme. All projects to be completed by 31 March 2024 and claims assessed by 31 June 2024.</li> <li>• Delivery of LEADER 2023 - 2027 subject to Department approval.</li> </ul>
Delivery and implementation of policies and programmes associated with Community, Engagement, and Integrated Development	<ul style="list-style-type: none"> <li>• Implementation of strategic plans for Joint Policing Committee, Mayo Age Friendly (2022 – 2026), Oweninny Community Benefit Fund, LGBTI +</li> <li>• Delivery of Community funding programmes announced by the Department of Rural and Community Development, including Community Recognition Fund, Town &amp; Village Renewal Scheme, CLÁR and Local Enhancement Programme in line with Departmental delivery dates.</li> </ul>
Provide information, support, mentoring and guidance to parents, early years/school aged childcare services.	<ul style="list-style-type: none"> <li>• Delivery of Core Funding national programme, NCS (National Childcare Scheme), ECCE (Free Pre-School Year scheme), Core Funding Quality Action Plan, CCSP (Community Childcare Subvention Programme), AIM (Access Inclusion Measure) designed to ensure that children with disabilities can access ECCE free preschool scheme., Aistear and Síolta – the National Quality and Curriculum Frameworks for Early Years, Parent &amp; Toddler Grant Schemes, Childminding Development Grant Schemes, Learner Fund Bursaries.Imbedding of the Core Funding programme and its follow-on quality action planning to support best practice in terms of care and education in our early years and school aged childcare services</li> <li>• Introduction of next phases of the National Childminding Action Plan towards regulations and registration, funding and supports.</li> <li>• Provision of supports and mentoring to Early Years and School Aged Childcare services including sustainability, governance, quality practice and mentoring etc.</li> <li>• Provision of training on the various training and info sessions we provide such as Communities of Professional Practice, Equality and Diversity training, Child Safeguarding training, Access Inclusion Model information sessions, Túsla compliancy supports, Pobal funding programmes compliancy supports etc.</li> </ul>
Deliver a quality, inclusive and dynamic Sports Partnership programme	<ul style="list-style-type: none"> <li>• Develop and implement Local Sports Plan for Mayo</li> <li>• Implement programme for delivery of new Community Sports Hubs</li> <li>• Deliver a programme of high-quality, participative, and engaging sport opportunities for people living in Mayo.</li> <li>• Increase participation in sport throughout Co Mayo</li> <li>• Deliver inclusive programme of sports activities across Co. Mayo</li> <li>• Coordination of the development and delivery of the County Outdoor Recreation Strategy to support the sustainable development of outdoor recreation in County Mayo</li> </ul>
Enable learning, provide information, and promote skills, creativity, ideas and knowledge through the library services	<ul style="list-style-type: none"> <li>• Extend the Library Service's programme of cultural and heritage events.</li> <li>• Provide Open Libraries in Ballina and Swinford to open in 2024.</li> <li>• Work to commence on new Westport library.</li> <li>• Deliver a vibrant extensive Creative Ireland programme of events and projects.</li> <li>• Provide an extended Healthy Ireland at your Libraries programme.</li> <li>• Enhance the educational and tourism attraction at the Jackie Clarke Collection</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p>Deliver an Arts Programme that provides participative and engaging arts opportunities for the citizens of Mayo, while supporting artists, venues, and festivals</p>	<ul style="list-style-type: none"> <li>• Support artists through advice, information, professional development, bursaries &amp; awards, and employment opportunities.</li> <li>• Support the network of arts venues and festivals in the county – well-resourced cultural infrastructure supports artists and enables more people to access arts and culture in their locality.</li> <li>• Develop a new Arts Strategy for the County. Publish final draft and present to full Council Nov 2024 Launch in late 2024/early 2025.</li> <li>• Deliver a programme of high-quality, participative, and engaging arts opportunities for people living in Mayo to experience.</li> <li>• Continue to support artists at all stages of their careers through advice, information, professional development, bursaries and awards and employment opportunities</li> </ul>
<p>Develop and promote the potential Blue Economy and Marine Infrastructure of County Mayo</p>	<ul style="list-style-type: none"> <li>• Adoption of Maritime Strategy: -                         <ul style="list-style-type: none"> <li>- Draft to be published for Public Consultation.</li> <li>- Adopted within the lifetime of existing Council.</li> </ul> </li> <li>• Delivery of Annual Fishery Harbour and Coastal Infrastructure Programme funded by the Department of Agriculture, Food and Marine</li> <li>• Delivery of the Annual Island Capital works Programme funded by the Department of Rural and Community Development</li> <li>• Delivery of Marine Heritage Structures Fund Programme funded by the Department of Housing Local Government and Heritage: -                         <ul style="list-style-type: none"> <li>- Belmullet Pier</li> </ul> </li> <li>• Delivery of Marine Leisure Programme: -                         <ul style="list-style-type: none"> <li>- Outdoor Recreation Infrastructure Scheme (ORIS); <i>New shower points to facilitate water sports activities at Ballina Quay.</i></li> </ul> </li> <li>• Delivery of Roonagh Development: -                         <ul style="list-style-type: none"> <li>- Following on from Island Connectivity Study, advance Roonagh to the business case approval and pre-tender stages</li> </ul> </li> <li>• Ongoing preparedness for Offshore Oilspill and HNS Contingency: -                         <ul style="list-style-type: none"> <li>- Draft Oil and HNS Spill Contingency Plan is currently with the Coastguard for approval.</li> <li>- Ambipar Response have been retained to provide Technical Advice and Support in the event of an incident.</li> </ul> </li> <li>• Delivery of Marine Maintenance Programme: -                         <ul style="list-style-type: none"> <li>- Ongoing maintenance of Piers and Harbours.</li> <li>- Provision of Crane Services.</li> <li>- Provision of Visitor Moorings.</li> <li>- Provision and Maintenance of Aids to Navigation</li> </ul> </li> <li>• Participation in REGINA and DEM-AWE EU Projects: -                         <ul style="list-style-type: none"> <li>- REGINA-MSP Regions to boost National Maritime Spatial Planning.</li> <li>- DEM-AWE Demonstrating Airbourne Wind Energy, a follow-on project to the development of the Renewable Energy Test site at Bangor.</li> </ul> </li> <li>• Continued Stakeholder Development and Integration: -                         <ul style="list-style-type: none"> <li>- Participation on Fisheries Local Action Group Board supporting the local Blue Economy through the European Maritime and Fisheries Fund 2024-28.</li> </ul> </li> </ul>
<p>Town Regeneration</p>	<ul style="list-style-type: none"> <li>• To continue the rollout of Town Centre First programme in Mayo</li> <li>• In Killala (pilot town) to identify suitable funding schemes and support the Town Team in making applications</li> <li>• Support Ballinrobe Town Team to progress the actions in their plan under Town Centre Living Initiative</li> <li>• Work with Ballyhaunis Town Team to develop their Town Centre First Plan.</li> <li>• Gather information on Towns in Mayo re recent investments/ works by MCC related to TCF development principles.</li> <li>• Continue to work with the Town Regeneration Officers National network to share information and knowledge</li> </ul>



# PLANNING, HUMAN RESOURCES, COMMUNICATIONS AND CORPORATE DEVELOPMENT

## IN THIS SECTION

Human Resources

Castlebar Regional Training Centre

Corporate Development

Property, Internal Audit &  
Organisational Change

Communications

Oifig na Gaeilge

Road Safety Awareness

Planning Development & Planning  
Enforcement

## PLANNING, HUMAN RESOURCES, COMMUNICATIONS AND CORPORATE DEVELOPMENT

The Planning, HR and Corporate Development Directorate is comprised of following areas and has responsibilities as outlined below:

The **Planning Section** is responsible for the ongoing management, control and monitoring of the Council’s planning functions including the processing of planning applications and Section 5 notices, pre-planning queries and Planning Enforcement, the preparation of the statutory County Development Plan, Local Area Plans and other policy and strategy documents as required/directed by the elected members or by the Minister.

The **Corporate and Communications Function** provides full support for the general administration of the County, support for our elected members and all the necessary corporate supports including Insurances, Ethics, Health and Safety, Irish Language obligations, Diaspora engagement and the support of internal and external communications including Website and Social Media management and the Road Safety Awareness function.

The **HR and Training Unit** oversees all recruitment, career progression, training oversight and staff wellbeing initiatives as well as pensions, Industrial Relations with Unions. This unit also oversees the Regional Training Centre and the new Outdoor Training Centre being developed at Saleen.

**Property Management, Organisational Change, Procurement and Internal Audit** is responsible for the strategic management of the extensive non-residential property portfolio of the Council, the maintenance of key corporate buildings. Procurement supports and advice are provided by a dedicated team and a new unit is being established in 2024 to begin the transition of the internal audit function from the external consultants to whom this function has previously been outsourced.

During 2024, a new Strategic Capital Project Team will be established to bring a focussed approach to the delivery of key capital projects that have successfully secured funding from the URDF and RRDF Funding Streams.

This will include projects such as the Westport Library and Community Hub, the Ballyhaunis Community Hub and Library, Castlebar Military Barracks, Newport Public Realm improvements, etc.

Key Performance Indicators for Directorate – Measure of Objectives below

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p><b>PLANNING UNIT</b></p> <p>To provide a Planning Service which achieves the Vision for County Mayo to create a sustainable and competitive county that supports the health and well being of the people of Mayo, providing an attractive destination, as a place in which to live, work, invest, do business and visit, - offering high quality employment and educational opportunities within strong and vibrant sustainable communities, whilst ensuring a transition to a low carbon and climate resilient county that supports high environmental quality.</p> <p>Provide a Planning Service which progresses Strategic Government Policy in relation to the supply of housing, Town Centre First, energy security and climate actions.</p>	<ul style="list-style-type: none"> <li>• To implement to provisions of the Mayo County Development Plan 2022-2028 through Development Management in the assessment of all planning applications and Part 8 projects, ensuring compliance with updated National, Regional and Local policy documents and guidelines.</li> <li>• To continue to improve the efficiency of the development management process building on the success of the e-planning system.</li> <li>• To continue to provide advice and engagement with stakeholders involved with the Development Management process through planning clinics, meetings and written advice.</li> <li>• To ensure that the 3 LAPS for Castlebar, Ballina and Westport are adopted in 2024 as far as practicable.</li> <li>• Commence the statutory two-year review of the Mayo County Development Plan 2022-2028.</li> <li>• Progress the new Renewable Energy Strategy for County Mayo to produce a draft within 2024.</li> <li>• To ensure that unauthorised development in the county is addressed by the Enforcement section in line with the requirements of the Planning Act.</li> <li>• Annual review of RZLT mapping.</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p><b>Property Unit</b></p> <p>Management and maintenance of the Council's non-residential property portfolio (strategic management of the portfolio).</p>	<ul style="list-style-type: none"> <li>• A strategic review of the Council's property assets – to ascertain the best possible use for vacant buildings in the property portfolio.</li> <li>• Build capacity in the building management and maintenance of corporate buildings, with a focus on energy efficiency initiatives in conjunction with the Climate Change section.</li> <li>• Assist with leasing arrangements, commence the grazing licence procedure for 2024, provide advisory support to other departments of the Council.</li> </ul>
<p><b>Internal Audit / Organisational Change</b></p> <p>Assessment of internal Council processes</p>	<ul style="list-style-type: none"> <li>• Internal Audit and Organisational Change will focus on the areas of digitising and adding efficiencies to internal paper-based processes, developing CRM model and creating more streamlined workflow processes between the various council departments.</li> <li>• Build internal capacity in a new Internal Audit Unit to work alongside Org Change, Corporate and Finance teams</li> </ul>
<p><b>HR Unit</b></p> <p>Support Mayo County Council to achieve its Corporate aims through the recruitment of staff and the provision of staff services including workplace training through the Regional Training Centre.</p>	<ul style="list-style-type: none"> <li>• Oversee the recruitment of staff, balancing the needs of the council with the budget availability and workload.</li> <li>• Support and manage Blended Working arrangements in line with National Guidance and balanced with Organisational Needs</li> <li>• Recruitment and appointment of staff in response to organisational needs</li> <li>• Ongoing regularisation of acting positions with a focus on outdoor grades in 2024</li> <li>• Digitisation of HR Services</li> <li>• Update of HR policies</li> <li>• Centralised Management of Training Resources</li> <li>• Roll out of new Further Education Scheme</li> <li>• Staff Wellbeing Plan</li> <li>• Coaching and Mentoring Programme</li> <li>• Finalisation of Superannuation Data Retention Project</li> <li>• Workplace training on shared services basis for 6 Local Authorities and other public and private sector organisations in the West and Midlands</li> <li>• Continued provision of training for courses on roads, water and fire services training, climate action training (<i>onsite training for all Local Authority operatives</i>)</li> <li>• Opening of new state of the art outdoor training facility in 2024 at Lios na Coirce, Saleen, Castlebar</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p><b>CORPORATE</b></p> <p>Provision of a support service enabling Elected Members to carry out their democratic duties on behalf of the citizens of the county along with provision of an effective customer service to members of the public.</p> <p>Provision of a support role in risk management, insurances, performance indicators and compliance with certain legislative requirements relating to access and protection of information.</p> <p>Promotion of effective governance processes under Ethics Framework with responsibility for drafting of organisational policy documents.</p> <p>Promotion of effective governance processes under Ethics Framework with responsibility for drafting of organisational policy documents</p>	<ul style="list-style-type: none"> <li>• Provision of administrative support for statutory meetings, committees and workshops, implementation of remuneration and expenses regimes in accordance with Departmental circulars and support to the elected body for conferences, training seminars and travel during Council term. Funding approved in 2024 for promotion of participation of women and diversity within the Council.</li> <li>• Drafting of the Corporate Plan 2024-2029 and other relevant documents for new Council</li> <li>• Delivery of a responsive and accessible customer service and uphold the objectives of our Customer Charter and other agreed customer policies throughout the year.</li> <li>• Ensure compliance with data privacy, access to information and adherence to Office of Ombudsman legislation with promotion of openness and transparency through provision of accessible records, protection of personal information and accurate reporting within statutory timeframes.</li> <li>• Continue to strengthen governance in areas of risk management and insurance with assistance of Council insurers, IPB as appropriate, accuracy in returns for local authority performance indicators and review of the model publication scheme within specified timeframes.</li> <li>• Appointment of the Ethics Registrar on a 2-year basis to coordinate the requirements for statements of donations from Councillors, declaration of interests from Councillors and relevant employees within statutory timeframe and arranging of availability of a public register for same</li> </ul>
<p><b>Health &amp; Safety Unit</b></p> <p>Ensure Mayo County Council and its staff adhere to statutory Health and Safety policy and legislation</p>	<ul style="list-style-type: none"> <li>• NSAI Surveillance Audit for Mayo Fire Service</li> <li>• Implementation of the Pro Works Temporary Traffic Management System out across all MDs and development of new procedures for the new dual carriageway road</li> <li>• Full annual review of the MCC Corporate Safety Statement and other selected Safety Policy &amp; Procedures, Activity Risk Assessments &amp; Safety Forms</li> <li>• Delivery of Health and Safety statutory training</li> <li>• Roll out of DSE assessments to facilitate Blended Working</li> </ul>

KEY PERFORMANCE INDICATORS	MEASURE OF OBJECTIVES
<p><b>CORPORATE COMMUNICATIONS – ROAD SAFETY AWARENESS/ OIFIG NA GAELIGE/DIASPORA ENGAGEMENT</b></p> <p>Continue to develop Mayo County Councils external and internal communications, the services of Oifig na Gaeilge and the Road Safety Office</p>	<ul style="list-style-type: none"> <li>• External Communications – updating the public with information relating to County Mayo and the Local Authority</li> <li>• Web and Online services – new and fresh relevant content</li> <li>• Cathaoirleach Awards 2024</li> <li>• Mayo Day 2024</li> <li>• Media Services and Advertising – official visits, launches, campaigns with Government Departments</li> <li>• Home to Mayo – campaign to encourage diaspora home during the month of May</li> <li>• Supporting local events/festivals – Priority to Home to Mayo and Mayo Day events in 2024</li> <li>• Improve internal communications to enhance the sharing of information via Connect.</li> <li>• Continued implementation of Mayo County Council's Scéim Teanga (Language Scheme) and the Official Languages Act.</li> <li>• Rollout of language support initiatives to increase connections between the Mayo Gaeltachtaí and provide further opportunities for the wider public to use and learn Irish.</li> <li>• Delivery of flagship events including Seachtain na Gaeilge and Lá Mhaigh Eo.</li> <li>• Collaboration with stakeholders in the Gaeltacht and in Gaeltacht Service Towns to support the language planning process.</li> <li>• Road Safety Strategy</li> <li>• AXA Road Safety Road Show, Road Safety Campaigns, Cycle Training, Driver Events</li> </ul>

## RECOMMENDATION

This Annual Service Delivery Plan being put before the Elected Members isn't designed to set out every action and activity being undertaken but seeks to set out the principle services which the Council proposes to deliver by the end of December 2024 subject to available funding and resources.

While this is the first such plan it is intended that a Service Delivery Plan will be completed early in each year and will be closely informed by the Budget adopted by the Members for the year in question.

In addition the production of the next Corporate Plan will allow an opportunity for both the Corporate Plan and the Annual Service Delivery Plans to be aligned and when combined with budgetary decisions will deliver clearly agreed prioritisation. It is intended in this context that Annual Service Delivery Plans will in due course contain more detail and clarity both in terms of timeframes and output.

Service Delivery Plans will be subject to ongoing monitoring by the Management Team and the Corporate Policy Group and the monthly Chief Executive's Report will outline activity on an ongoing basis.

Independent monitoring and scrutiny of Mayo County Council's performance against local and national indicators will be provided by Mayo County Council's Audit Committee and the National Oversight and Audit Commission (NOAC) as heretofore.

This Annual Service Delivery Plan is recommended for adoption by the Elected Members of Mayo County Council at the monthly meeting of the Council on 25th March 2024.

*Kevin Kelly*

Kevin Kelly  
Chief Executive, Mayo County Council



# CORPORATE PLAN 2024-2029

## PUBLIC CONSULTATION

### Results of Online Survey

#### Mission Statement

##### Do you agree with the current mission statement?

Yes	100%
No	0

#### Vision for County Mayo 2024-2029-

##### Do you agree with the Vision Statement?

Yes	78%
No	22%

#### Our Values-what are the values that should guide Mayo County Council? (multiple answers were accepted)

Democratic	4%
Respectful	8%
Caring	8%
Innovative	16%
Agile/Flexible	8%
Cultural	10%
Effective	10%
Transparent	12%
Equal	10%
Accessible	8%

**Which of the following principles should guide Mayo County Council in our work over the coming 5 years?**

Quality Service/Customer Focus	9%
Collaboration/Engagement with community/partners	14%
Equality, Inclusion, Accessibility	9%
Good Governance and Accountability	8%
Ambitious Leadership in Economic Development	12%
Ambitious Leadership in Housing & Infrastructure Delivery	20%
Ambitious Leadership in Innovation and Digital Services	9%
Ambitious Leadership in Climate Action	17%

**Please tick which category you best fit into below?**

A business based in County Mayo	6%
A community organisation based in County Mayo	22%
An individual residing in County Mayo	72%
An individual (diaspora) with an interest in Mayo, not living in Mayo	0



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Mayo County Council



Mayo  
Public Participation  
Network

**The survey completed by Mayo PPN members referenced the work undertaken by Mayo PPN on the Community Wellbeing Statement and reviewed how the vision and values from the Community Wellbeing Statement could be considered in the context of the Corporate Plan.**

<b>What values should guide Mayo County Council?</b>	
	<b>In order of priority</b>
Living & Working Sustainably 1 Protecting our built heritage & natural environment 2 Innovative Economy	3
Multicultural	4
Diverse	5
Resilient	6
Thriving Irish Language & Culture	7

<b>Good Governance- what are the actions in order of priority</b>	
	<b>In order of priority</b>
Management Reports (monthly) and Annual Report	1
Access Officer	2
Fraud Prevention Measures	3 (joint)
National Oversight & Audit Committee Reports <a href="http://www.noac.ie">www.noac.ie</a>	3 (joint)
Thriving Irish Language & Culture	7

<b>Sustainable Development Goals-in order of priority</b>	
	<b>In order of priority</b>
Good Health and Wellbeing	1
Quality Education	2 (joint)
Affordable & Clean Energy	2 (joint)
Decent Work and Economic Growth	2 (joint)
Clean Water	3

<b>Environmental Priorities</b>	
	<b>In order of priority</b>
Climate Action	1
Sustainable and renewable energy use and generation	2
Sustainable mobility/public & local transport	3



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Mayo County Council



# EMPLOYEE SURVEY

## ON CORPORATE PLAN

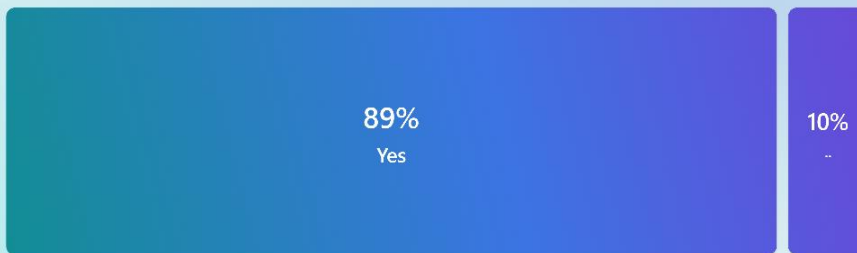
### Do you agree with the Mission Statement?

Our Mission Statement for Mayo County Council "To promote the well-being and quality of life of our citizens and communities in Mayo and to..."

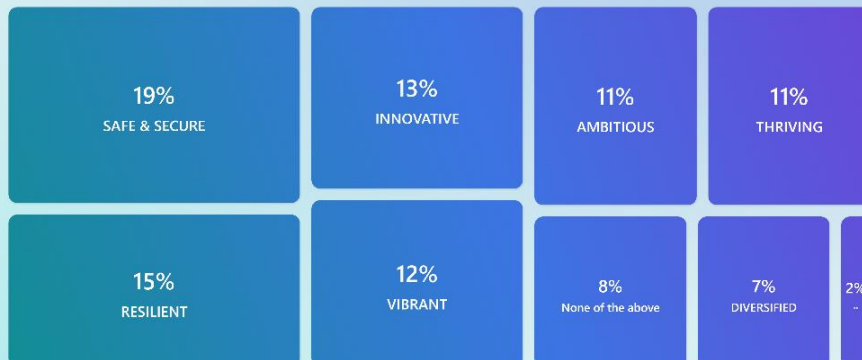


### Do you agree with the Vision Statement?

Vision for Mayo 2024-2029 Information: The vision statement in the Corporate Plan is typically a short statement capturing the vision for the...



Which of the following ambitions would you select to add to the vision for County Mayo?







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